



MANSFIELD FIRE DEPARTMENT



2024 Annual Report

Prepared by

Fire Chief Dan Crow

Prepared for

Mayor Jodie Perry
Mansfield City Council

Table of Contents

- Guiding PrinciplesPage 3
- In MemoriamPage 4
- Message from the Fire ChiefPage 5
- Message from the Union PresidentPage 6
- 2024 Retirees and New MembersPage 7
- 2024 PromotionsPage 8
- Organizational ChartPage 9
- Operations BureauPage 10
 - OverviewPage 11
 - PlatoonsPage 12
 - Fire Stations StationsPage 13
 - Response DistrictsPage 14
 - Vehicles and ApparatusPage 15
 - Hazardous Materials Response TeamPage 16
- Training BureauPage 18
- Fire Prevention BureauPage 20
- Budget PerformancePage 22
 - Revenue and ExpensesPage 22
 - Capital Equipment FundPage 23
 - Grant PerformancePage 24
- Strategic PlanPage 25
- Social Media MessagingPage 26
- 2024 Incident Response DataPage 27
 - Response Times.....Page 28
 - EMS Call VolumePage 30
 - Fire OperationsPage 32
 - Fires in Structures and VehiclesPage 34
 - False AlarmsPage 35
- Appendix A: AHA Mission Life Line Performance Report
- Appendix B: 2024 Detailed Incident Count

Guiding Principles

Mission Statement

It is the mission of the Mansfield Fire Department to be a team of dedicated, selfless fire service professionals that provide high-quality public safety services to the residents, businesses, and visitors of the city of Mansfield.

Vision Statements

- To be a fire department that is a regional leader that provides peace of mind through prompt, effective, compassionate service to the families in the Mansfield community.
- To be a fire department focused on leadership and teamwork.
- To be a fire department that places emphasis on the emotional, mental, and physical success of its personnel.
- To be a fire department that embraces changing technology to benefit our personnel and the community served.

Core Values

- Integrity
- Selflessness
- Compassion
- Professionalism
- Motivation
- Customer Focused
- Diversity and Inclusion

In Memoriam

A Last Alarm for Our Retirees

With deepest respect, we honor the retirees of the Mansfield Fire Department who passed away in 2024. Their service, courage, and dedication to our community will forever be remembered.

Captain John Dennis "Denny" Jackson

Dates of Service: June 30, 1969 – March 1, 1997

Promoted to Captain: May 1, 1992

Died: January 5, 2024

Firefighter Bobby Connelly Shook

Dates of Service: March 3, 1969 – March 20, 1998

Died: April 9, 2024

Fire Investigator Charles M. Hooks

Dates of Service: July 2, 1963 – February 9, 1996

Died: October 15, 2024

Firefighter Samuel Paul Sgambellone

Dates of Service: July 14, 1964 – February 18, 1991

Died: November 29, 2024

Through the "last alarm" rite, we recognized their steadfast commitment and celebrated lives devoted to serving others. Their legacies live on, inspiring future generations.

MESSAGE FROM THE FIRE CHIEF



**Dan Crow,
Fire Chief**

Dear Mayor Perry and the Citizens of Mansfield,

2024 was a year of growth and achievement for the Mansfield Fire Department as we continued to deliver exceptional service to our community. We focused on building a team as we transitioned towards the future and were able to reach important milestones.

This year, we are proud to report the following accomplishments:

- **Operational Achievements:** Responded to 11,895 incidents in 2024, an increase from 11,355 in 2023. We began establishing operational benchmarks to track the effectiveness of our service and ensure continuous improvement.
- **Technology Advancement:** Successfully transitioned to the MARCS radio system, significantly enhancing communication reliability and operational coordination.
- **Mission, Vision, and Core Values:** A dedicated committee of department members developed and affirmed these guiding principles, ensuring they reflect our organizational priorities and the needs of the community.
- **Strategic Planning:** Completed our first comprehensive Strategic Plan, setting the foundation for improved service delivery and departmental growth.
- **Policy and Procedure Updates:** Began a complete review and modernization of policies to align with current standards and best practices, with this important work carrying into 2025.
- **Training Enhancements:** Introduced a robust training program, improving firefighter and EMS competencies, driver/operator proficiency, and officer development.

We also honored the retirements of six valued members, welcomed five new recruits, and celebrated the promotions of nine individuals.

Looking ahead to 2025, we have identified the following goals:

- Implement recommendations from our Strategic Plan.
- Conduct an assessment of our current facilities, apparatus, and equipment.
- Perform a fire station location analysis to optimize response coverage.
- Continue to build on training improvements and implement our newly devised Fire Officer Development Program.
- Collaborate with mutual aid partners to improve special rescue and hazardous response capabilities.

On behalf of the Mansfield Fire Department, I extend my heartfelt gratitude to the citizens of Mansfield, Mayor Perry, and our city officials for your unwavering support. Together, we will continue to strengthen our department and build a safer, more resilient Mansfield.

MESSAGE FROM THE UNION PRESIDENT



**Matt Shafley,
IAFF 266
President**



As we enter into 2025, your Mansfield Firefighters of IAFF Local 266 would like to wish you and your families a happy and healthy New Year. As we enter on this new journey we congratulate our retirees and welcome all of the new members that were hired into this great profession over the past year. In 2024, your Firefighters responded to approximately 12,500 calls for service. We are eager for the opportunity to do the same this year through professionalism, integrity, and dedication. We appreciate the trust you have placed in us and together we will strive to make 2025 a year of safety, resilience, and prosperity for all. We look forward and are excited for the things to come.

Respectfully,

Matt Shafley
President
Mansfield Firefighters Union Local 266

2024 RETIREES



**AC Jim Bishop
33 Years of Service**



**FF Wes Shafer
33 Years of Service**



**FF Brian Briggs
26 Years of Service**



**Capt Joe Lucas
25 Years of Service**



**Capt Doug Bruce
28 Years of Service**



**Capt Mark Sieving
32 Years of Service**

2024 NEW MEMBERS



**FF Logan Haas, Rocky Sword, Lawrence Firmi,
and Caden Boebel**



FF Jake Bruce

2024 PROMOTIONS



**Rob Garn to
Assistant Chief**



**Matt Emerson to
Captain**



**Charlie Swank to
Captain**



**Brad Burwell to
Captain**



**Todd Toussant to
Captain**



**Nolan Prochaska to
Lieutenant**



**Chris Ransom to
Lieutenant**



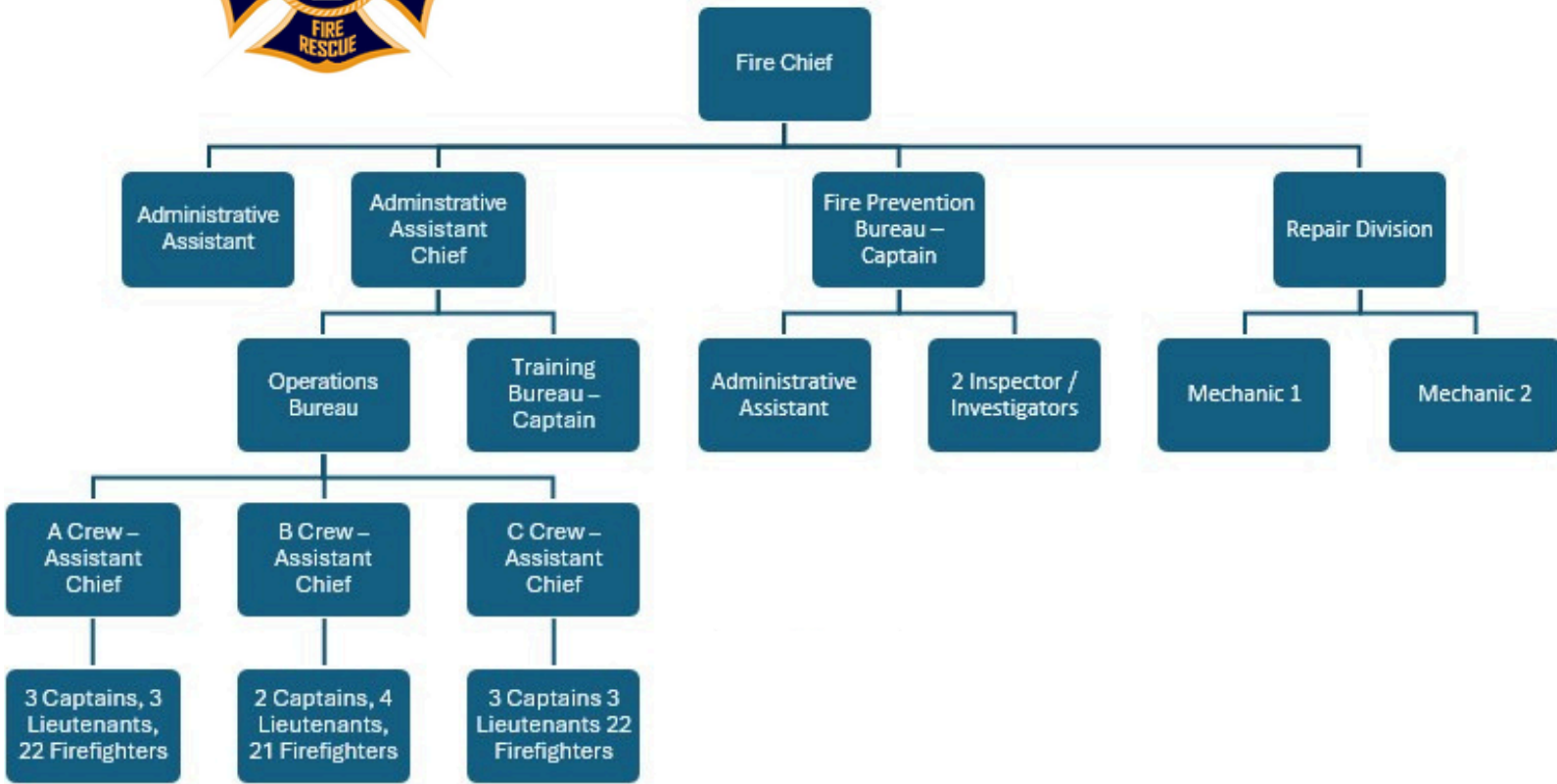
**Don Adams to
Lieutenant**



**Mike Blair to
Lieutenant**



Organizational Chart



Sworn Personnel	
Chief	1
Assistant Chief	4
Captain	9
Lieutenant	11
Firefighter	67
Total Sworn	92

Civilian Personnel	
Administrative Assistant	2
Mechanic	2
Total Civilian	4
Total Personnel	
	96

Average Dept. Seniority	12.57 Years
Median Dept. Seniority	10.18 Years

Operations Bureau



The Operations Bureau forms the backbone of the Mansfield Fire Department, providing essential fire suppression, rescue, and emergency medical services to the community.




The bureau is staffed by three platoons, each working a 24-hour shift followed by 48 hours off. This structure ensures around-the-clock coverage for Mansfield's residents and businesses. Each platoon is led by an Assistant Chief, who report through the Administrative Assistant Chief, and supported by Captains and Lieutenants who provide direct supervision and leadership to the crews.

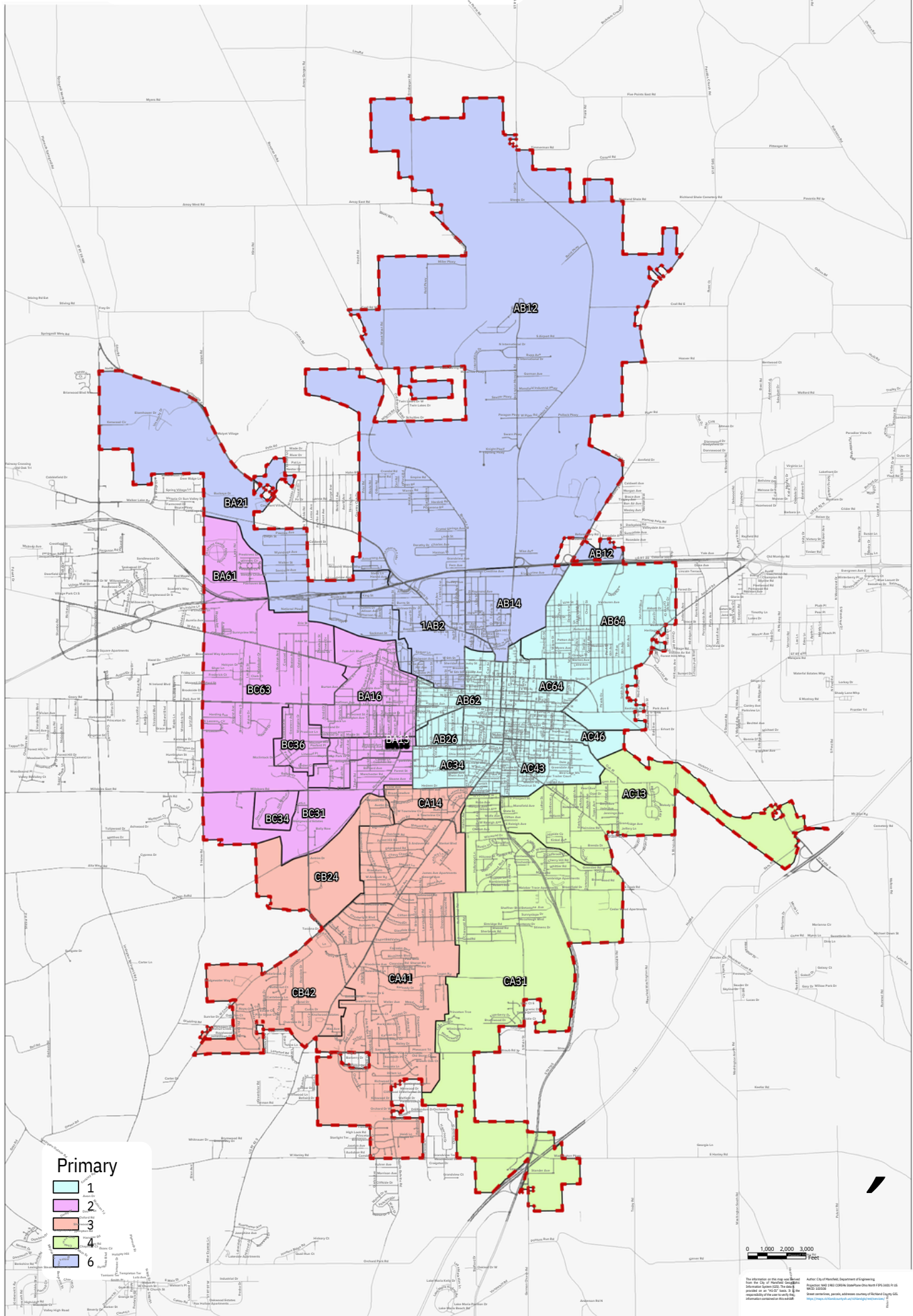
Emergency Medical Services (EMS) accounted for 85% of all incidents in 2024, highlighting its critical role in our operations. Operating four rescue squads daily, our highly skilled EMTs and paramedics deliver both basic and advanced life support services. Through our partnership with OhioHealth Mansfield Hospital, Dr. Ambrose Wu serves as the department's Medical Director, providing invaluable expertise in overseeing our EMS operations. This collaboration also facilitates access to medical supplies, pharmacy services, and training resources that enhance the quality of patient care.

Notable Accomplishments in 2024:

- **Communications Upgrade:** A major achievement for the Operations Bureau in 2024 was the successful transition to the MARCS radio system. This project required a capital investment of approximately \$400,000. This undertaking required extensive planning, coordination, and training to ensure a seamless upgrade from our previous system. The MARCS system significantly enhances communication reliability and interoperability with neighboring agencies, improving response coordination and safety for both our firefighters and the community we serve. Assistant Chief Troy Reed was instrumental in the planning and implementation of this project.
- **2024 Incident Response Highlights**
 - Total Incidents: 11,895 in 2024, up from 11,355 in 2023 (4.8% increase).
 - Total EMS: 10,104 in 2024, up from 9,607 in 2023 (5.2% increase).
 - Building Fires: 56 in 2024, down from 66 in 2023 (15.2% decrease).
 - Motor Vehicle Accidents with Injuries: 241 in 2024, up from 222 in 2023 (8.6% increase).
 - False Alarms: 581 in 2024, down from 654 in 2023 (11.2% decrease).
 - Carbon Monoxide Incidents: 41 in 2024, up from 31 in 2023 (32.3% increase).
- The department also began establishing operational benchmarks in 2024, aimed at tracking and improving the effectiveness of our service delivery. These benchmarks will serve as critical metrics to evaluate performance and ensure continuous improvement. Details of these benchmarks can be found in the Incident Data section at the conclusion of this report.

The Operations Bureau continues to foster a strong culture of teamwork and continuous improvement. Each member undergoes rigorous training to maintain proficiency in core firefighting, EMS, and rescue operations, as well as specialized disciplines such as hazardous materials and technical rescue.

<p style="text-align: center;"><u>A Platoon</u> AC Chris Speelman</p> 	<p style="text-align: center;"><u>B Platoon</u> AC Mike Carey</p> 	<p style="text-align: center;"><u>C Platoon</u> AC Troy Reed</p> 
<p style="text-align: center;"><u>Station 1</u> Capt. Lifer Lt. Ransom FF Hockenberry FF Cooper FF Adams FF Firmi FF Bruce</p>	<p style="text-align: center;"><u>Station 1</u> Capt. Toussant Lt. Blair FF Cronebach FF Ramey FF B. Young FF Delauder FF Damron</p>	<p style="text-align: center;"><u>Station 1</u> Capt. Tingley Lt. Adams FF Wurgler FF Pickering FF Slater FF Garn FF Talbott FF Ganshorn FF Sword</p>
<p style="text-align: center;"><u>Station 2</u> Lt. Odson FF Kaser FF Krueger FF Prise FF Cutlip FF White</p>	<p style="text-align: center;"><u>Station 2</u> Capt. Emerson FF Woods FF Raudebaugh FF Shoup FF Arnold FF West</p>	<p style="text-align: center;"><u>Station 2</u> Lt. Osborne FF Bridgeman FF Edwards FF Finley FF Yeater</p>
<p style="text-align: center;"><u>Station 3</u> Capt. Swank FF Martin FF Droll FF Moore FF Dawson</p>	<p style="text-align: center;"><u>Station 3</u> Lt. Prochaska FF Hartson FF Ryan FF Griffeth FF Haas</p>	<p style="text-align: center;"><u>Station 3</u> Lt. Kash FF Lanier FF Sieving FF Elsten FF Zimmermann</p>
<p style="text-align: center;"><u>Station 4</u> Capt. Yerian FF Dollish FF Walker FF Hoptry FF Smith FF Mott</p>	<p style="text-align: center;"><u>Station 4</u> Lt. Hedrick FF Williams FF Champer FF Getz FF Boebel</p>	<p style="text-align: center;"><u>Station 4</u> Lt. Carey FF Drum FF A. Young FF Compton FF Fulk</p>
<p style="text-align: center;"><u>Station 6</u> Lt. Landin FF Spencer FF Reip FF Meilinger</p>	<p style="text-align: center;"><u>Station 6</u> Lt. Sacramone FF Waldman FF Atwell</p>	<p style="text-align: center;"><u>Station 6</u> Capt. Burwell FF Volz FF Olson FF Matz</p>



Primary

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The information on this map was derived from the City of Mansfield Geographic Information System (GIS). The data is provided as of 10/12/2017. For more information, please address existing or intended changes to the information contained on this map to:

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 Project: 10/12/2017 10:43:00 AM
 Date: 10/12/2017 10:43:00 AM
 Project: 10/12/2017 10:43:00 AM

Mansfield Fire Stations

Station	Address	Year Built	Daily Staffing	Primary Apparatus	Square Miles Covered	Total Housing Units	Total Population	Total Incidents 2024
1 	140 E 3rd St	1978	5	Engine 1 Rescue 1	3.77	4,551	9,185	3,287
2 	35 N Brookwood Way	1960	4	Engine 2 Rescue 2	4.89	4,645	9,270	2,014
3 	705 Sunset Blvd	1965	4	Engine 3 Rescue 3	5.35	5,767	11,216	2,979
4 	1020 S Main St	2008	4	Engine 4 Rescue 4	4.56	4,230	8,338	1,750
6 	677 Springmill St	1940	3	Engine 6	12.28	2,216	9,514	1,731

VEHICLES AND APPARATUS

Frontline Apparatus					
Vehicle	Year	Make	Model	Type	Location
502	2022	Ford	Expedition	Command	Station 1
E1	2019	Pierce	Impel Aerial	Ladder	Station 1
E2	2016	Pierce	Impel	Engine	Station 2
E3	2023	Pierce	Impel	Engine	Station 3
E4	2023	Pierce	Impel	Engine	Station 4
E6	2016	Pierce	Impel	Engine	Station 6
R1	2022	Ford	E450, Braun	Ambulance	Station 1
R2	2019	Ford	E450, Braun	Ambulance	Station 2
R3*	2024	Ford	E450, Braun	Ambulance	Station 3
R4	2022	Ford	E450, Braun	Ambulance	Station 4
* New Chassis / Remount in 2024					
Reserve and Auxilliary Apparatus					
Vehicle	Year	Make	Model	Type	Location
L1	1997	Pierce	Lance Aerial	Ladder	Station 1
E7	2008	Pierce	Arrow XT	Engine	Station 1
E8	2008	Pierce	Arrow XT	Engine	Station 4
E9	1996	Pierce	Dash	Engine	Station 4
R5	2016	Ford	E450, Braun	Ambulance	Station 1
R6	2012	Ford	E450, McCoy Miller	Ambulance	Station 3
Air/Rehab	2000	Freightliner	FL60	Auxilliary	Station 1
Hazmat	1995	Chevrolet	Topkick	Auxilliary	Station 4
Hazmat Trailer	2004	Haulmark	Race Trailer	Auxilliary	Station 4
House of Hazards	1999	Surrey	House of Hazards	Prevention	Station 4
Staff and Utility Vehicles					
501	2018	Ford	Interceptor	Command	Station 1
TO	2014	Ford	Interceptor	Training	Station 1
B1	2017	Ford	F-150	Prevention	Station 1
B2	2014	Ford	Interceptor	Prevention	Station 1
Utility 1	2022	Ford	F-250	Auxilliary	Station 1
Utility 2	2008	Ford	F-250	Auxilliary	Station 1

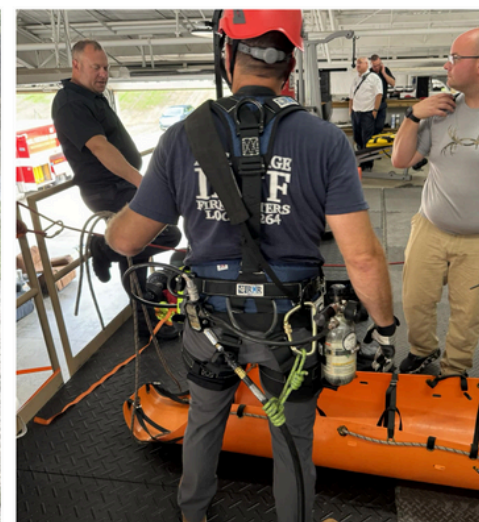
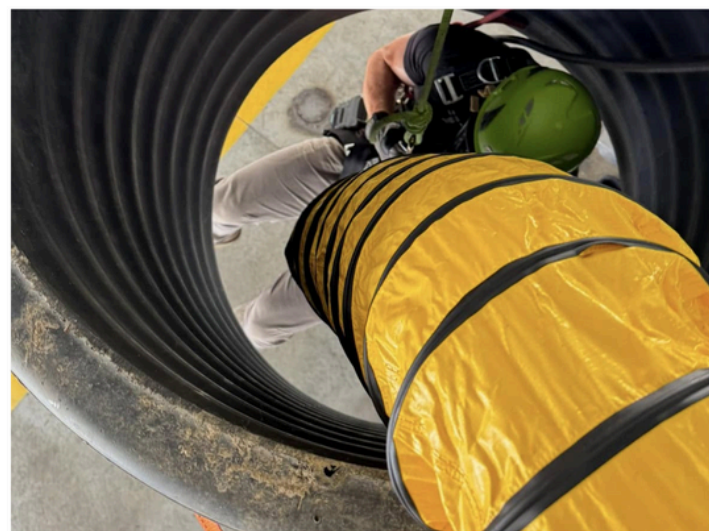
Fire Department Mechanic



Tyler Ackerman



**HAZMAT AND SPECIAL
RESCUE**



The Mansfield Fire Department's HazMat Team, composed of 26 dedicated members, played a critical role in hazardous materials response throughout 2024. The team responded to six hazmat incidents utilizing Engine 9 and Hazmat Trailer while maintaining a strong commitment to continuous training and operational readiness.

Additionally, three new members completed FEMA's hazardous materials training through the National Domestic Preparedness Consortium (NDPC), further strengthening the team's expertise. A crucial component of the team's readiness is its collaboration with OhioHealth Mansfield Hospital, which has provided hazmat physicals to ensure all members meet the necessary health and fitness standards for hazardous materials response.

Beyond emergency responses, the team logged 515.75 hours of specialized training, participating in courses such as Hazmat Research Specialist, Air Monitoring, Spill Response Strategies, and Incident Response to Lithium Batteries. Mandatory training, including the Hazmat Tech Refresher and Confined Space Refresher, ensured compliance with safety standards.

The team also participated in a full-scale exercise with the LEPC/EMA drill at Mansfield Correctional Institution (ManCI) in conjunction with the Richland County EMA and area agencies. A key milestone was the DOT PHMSA ALERT Rail Car Training in October, focusing on hazardous materials transport safety. Given the heightened concerns over rail safety following the derailment in East Palestine, Ohio, this training remains a top priority.

Looking ahead to 2025, the HazMat Team will focus on the following goals:

- Enhancing collaboration by increasing participation from Richland County agencies.
- Prioritize upgrading and testing equipment to meet the evolving needs of both Richland County and the City of Mansfield.
- Maintaining the team's Type 2 classification while overcoming significant challenge to sustaining effective hazmat response such as aging equipment, capital investments necessary to ensure operational readiness, and meeting the community's growing demands.
- Establishing a Control Officer program that would require requesting agencies to consult a Control Officer before dispatching HazMat, preventing unnecessary or misdirected responses.
- Transitioning from Engine 9 to a spill truck pickup would better align with the team's response needs.
- Procedures Manual Update – The HazMat procedures manual requires updates to reflect current best practices and operational protocols.
- Expand Technical Rescue Operations Team (TROT) - Trench, Rope, Ice, Swift Water
- Create KPI for HazMat Response, Training, and Readiness.

High-profile incidents, such as the East Palestine train derailment, further emphasize the critical importance of a well-prepared and well-equipped hazmat team. With that in mind, the team plans to increase mobilization and training opportunities, including, but not limited to the Inkarceration Festival, Richland County Fairgrounds event, and Mid-Ohio Sports Course events. These initiatives reinforce the team's commitment to preparedness, safety, and interagency cooperation in protecting the community.



TRAINING BUREAU



Led by Captain Dave Compton, the Mansfield Fire Department's Training Bureau is dedicated to ensuring all personnel meet and exceed the highest standards in fire, EMS, and rescue training.

2024 Training Overview

Total Training Hours: 6,316

EMS Continuing Education Hours: 2,764

Fire Training by ISO Category (Cross Credit Included):

- Company Training: 3,310.25 hours
- Officer Training: 537.5 hours
- New Driver/Operator Training: 251 hours
- Existing Driver/Operator Training: 1,508 hours
- Hazmat Training: 515.75 hours
- Recruit Training: 2,349.25 hours
- Building Familiarization: 575.5 hours

Achievements in 2024

Paramedic Training:

Three members—Cody Elsten, Mike Garn, and Keaton Griffeth—completed their paramedic certifications. Nine additional members began paramedic training, which is expected to be completed 2025.

AHA Instructor Certifications:

Josh Krueger, Eli Slater, Cody Kaser, and Garret Prise became American Heart Association (AHA) instructors for Advanced Cardiac Life Support (ACLS), Basic Life Support (BLS), and Pediatric Advanced Life Support (PALS). This team developed a plan to ensure all department members remain current on these critical certifications.

Partnerships:

Collaborated closely with OhioHealth Mansfield Hospital and Central Ohio EMS Academy for continuing education, and our new paramedic education, ensuring our members stay current with the latest techniques and best practices in emergency medical care.

Looking Ahead to 2025

The Training Bureau has established the following goals for 2025:

- Officer Development training to ensure all promoted officers obtain Fire Officer 1 and 2 certification.
- NFPA 1001 Firefighter I & II JPRs: Conduct drills at the company level to meet these standards.
- NFPA 1410 Drills: Continue performing these drills to enhance operational readiness.
- EMS Continuing Education: Continue the partnership with the Central Ohio EMS Academy to provide monthly EMS CE.
- Driver/Operator Development: Incorporate FireRescue1 and company-level training into driver/operator development.
- Continued Paramedic Training: Five additional members are scheduled to begin paramedic training in 2025.



FIRE PREVENTION AND OUTREACH



The Mansfield Fire Department's Fire Prevention Bureau plays a critical role in safeguarding the community through fire inspections, investigations, education, and code enforcement. Led by Captain Matt Shafley, the bureau experienced changes in 2024, as Firefighter Chris Ransom was promoted to Lieutenant, and Firefighter Josh Krueger transitioned back to operations. To continue the bureau's vital work, the team welcomed two new members, Firefighter Cody Hickey and Firefighter Wyatt Dupre, who join Administrative Assistant Takiyah Wellington to support the bureau's essential functions.

2024 Accomplishments

The Fire Prevention Bureau conducted 1,113 inspections in 2024, detailed below:



Inspection Type	Count
Acceptance Testing	19
Building Inspections	952
Consults	47
Foster Care	40
Knox Box Lock Up	55
Total	1113

Smoke Alarm Program

In collaboration with the Red Cross, the bureau installed 83 smoke alarms.

Fire and Life Safety Education

The bureau conducted 54 public outreach events with 1,157 attendees. Activities included school programs, station tours, and special events designed to raise awareness about fire prevention and emergency preparedness.

Investigations

The Fire Prevention Bureau conducted 28 investigations in 2024, determining the origin and cause of fire incidents. These efforts included collaboration with law enforcement and other agencies when necessary, particularly for arson and complex fire investigations.

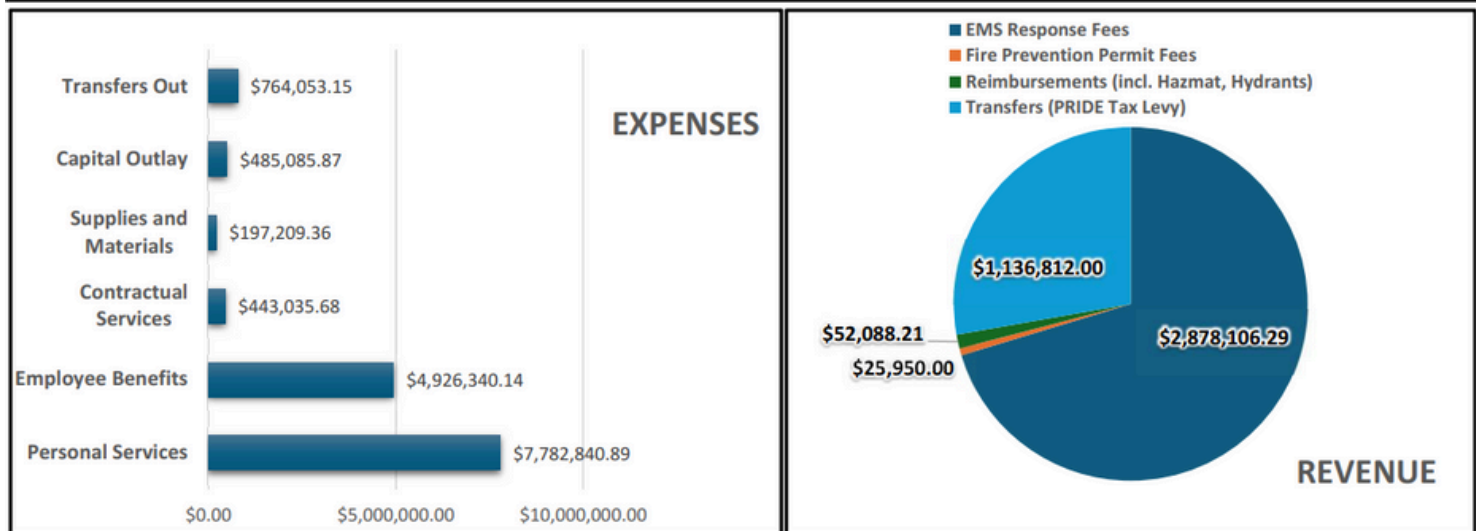
Looking Ahead

2025 Goals include:

- Increasing the number of inspections completed.
- Expanding public education outreach.
- Strengthening partnerships with community organizations to further reduce fire risks.
- Working with other department members to conduct a Community Risk Analysis

Revenue				
Category	Adopted Budget (\$)	Final Collections (\$)	Variance (\$)	Percentage (%)
EMS Response Fees	\$2,200,000.00	\$2,878,106.29	\$678,106.29	130.82%
Fire Prevention Permit Fees	\$5,000.00	\$25,950.00	\$20,950.00	519.00%
Reimbursements (incl. Hazmat, Hydrants)	\$50,000.00	\$52,088.21	\$2,088.21	104.18%
Transfers (PRIDE Tax Levy)	\$1,081,812.00	\$1,136,812.00	\$55,000.00	105.08%
Total	\$3,336,812.00	\$4,092,956.50	\$756,144.50	122.66%

Expenses				
Category	Amended Budget (\$)	2024 Expenses (\$)	Variance (\$)	Percentage (%)
Personal Services	\$7,833,732.00	\$7,782,840.89	-\$50,891.11	99.40%
Employee Benefits	\$4,946,852.00	\$4,926,340.14	-\$20,511.86	99.60%
Contractual Services	\$768,881.26	\$443,035.68	-\$325,845.58	57.60%
Supplies and Materials	\$244,251.80	\$197,209.36	-\$47,042.44	80.70%
Capital Outlay	\$558,358.97	\$485,085.87	-\$73,273.10	86.90%
Transfers Out	\$808,864.00	\$764,053.15	-\$44,810.85	94.50%
Total	\$15,160,940.03	\$14,644,565.09	-\$516,374.94	96.60%



On the revenue side, EMS response fees exceeding the adopted budget by 30.8%, totaling \$2,878,106. This outcome reflects a steady transport volume of 7,999, representing a 4% increase from the previous year, along with a 3.1% rise in the ALS (Advanced Life Support) ratio. These factors highlight the hard work of our EMS providers and their diligence towards high-quality standards. It’s difficult to determine if this trend will continue. We expect to receive additional revenue through a new Medicaid ASPP program, but projections remain conservative with the 2025 adopted budget being set at \$2,500,000.

On the expenditure side, personnel-related costs made up 87% of the total budget, underscoring that the department's most significant investment—and greatest asset—is its people. Personal services accounted for \$7,782,841, while employee benefits totaled \$4,926,340. Notably, overtime expenses exceeded the adopted budget by \$156,282, driven by several factors, including higher-than-average unexpected leave in 2024 and challenges with staffing.

Since 2021, total unexpected leave hours have risen by 42.4%, from 9,737 hours in 2021 to 13,871 hours in 2024. The most significant increases were in sick leave (up 26.3% since 2021). These trends highlight the operational challenges of balancing workforce needs with service delivery and maintaining fiscal discipline.

Another driver of overtime is the process of hiring replacements quickly. Many of the newest recruits lack basic training at the time of hiring, requiring approximately six months of initial training followed by a 4-6 month field training program before they can count toward staffing levels. This extended period places strain on existing staff to cover shifts, increasing overtime costs. Despite these challenges, the department stayed under budget in the personal services classification.

MANSFIELD FIRE DEPARTMENT

CAPITAL EQUIPMENT FUND

Year	2024	2025	2026	2027	2028	2029
Beginning Fund Balance	\$ 753,058.43	\$ 1,259,842.56	\$ 1,253,352.68	\$ 1,237,337.42	\$ 1,009,868.39	\$ 731,805.61
Revenue						
Budgeted EMS Revenue	\$ 2,878,106.29	\$ 2,500,000.00	\$ 2,625,000.00	\$ 2,703,750.00	\$ 2,784,862.50	\$ 2,868,408.38
5% of first \$1.5 Mil	\$ 75,000.00	\$ 75,000.00	\$ 75,000.00	\$ 75,000.00	\$ 75,000.00	\$ 75,000.00
50% over \$1.5 Mil	\$ 689,053.15	\$ 500,000.00	\$ 562,500.00	\$ 601,875.00	\$ 642,431.25	\$ 684,204.19
Total Revenue	\$ 833,274.01	\$ 575,000.00	\$ 637,500.00	\$ 676,875.00	\$ 717,431.25	\$ 759,204.19
Expenses						
2019 Ladder	\$ 71,612.36	\$ 71,612.36	\$ 71,612.36	\$ 71,612.36	\$ 71,612.36	\$ 71,612.36
2020 Ambulance	\$ 50,974.62	\$ 50,974.62				
2021 Ambulance	\$ 42,271.23	\$ 42,271.23	\$ 42,271.23			
2022 Engines (2)	\$ 161,631.67	\$ 161,631.67	\$ 161,631.67	\$ 161,631.67	\$ 161,631.67	\$ 161,631.67
2025 EMS Equipment		\$ 255,000.00				
2026 Engines (2)			\$ 228,000.00	\$ 228,000.00	\$ 228,000.00	\$ 228,000.00
2026 Spill Vehicle			\$ 150,000.00			
2027 Ladder				\$ 228,000.00	\$ 228,000.00	\$ 228,000.00
2027 ReChassis				\$ 44,000.00	\$ 44,000.00	\$ 44,000.00
2027 EMS Equipment				\$ 171,100.00		
2028 ReChassis					\$ 44,000.00	\$ 44,000.00
2028 EMS Equipment					\$ 178,250.00	
2028 FPB Vehicle					\$ 40,000.00	
2029 ReChassis						\$ 44,000.00
2029 EMS Equipment						\$ 186,000.00
2029 Medium Rescue						\$ 91,200.00
Total	\$ 326,489.88	\$ 581,489.88	\$ 653,515.26	\$ 904,344.03	\$ 995,494.03	\$ 1,098,444.03
Ending Fund Balance	\$ 1,259,842.56	\$ 1,253,352.68	\$ 1,237,337.42	\$ 1,009,868.39	\$ 731,805.61	\$ 392,565.77

The department utilizes a Capital Equipment Fund to plan for the purchase of apparatus and equipment critical to operations. This fund ensures financial preparedness for major capital expenditures, reducing the need for emergency budget adjustments. The fund's revenue is derived from 5% of the first \$1.5 million in EMS revenue and 50% of all EMS revenue exceeding that threshold.

Looking ahead, the outlook remains positive, with projections showing the fund maintaining a positive balance through 2029. However, ensuring that the department's fleet continues to meet the evolving needs of the City will require close attention. Significant planned expenditures, such as the 2026 purchase of two engines and a spill response vehicle, and the 2027 replacement of a ladder truck, highlight the ongoing need for strategic planning and careful financial oversight. This projection also includes added amounts for planned replacement of EMS equipment such as cardiac monitors, powered cots, and load systems. Many of these items were first obtained during the COVID-19 event, using ARPA or other unexpected funds. The maintenance and replacement of these critical items must be factored into the department's planning.

While the Capital Equipment Fund provides a solid foundation for addressing the department's capital needs, it will be essential to monitor its performance and adjust as necessary to ensure that the fleet and equipment align with the demands of the City and its residents.

In 2024, the Mansfield Fire Department received several grants that enhanced operational readiness, safety, and training capabilities. These awards underscore the department's commitment to securing external funding to support critical initiatives.

- The department was awarded an Assistance to Firefighters Grant (AFG) of \$62,000 to fund Fire Officer 1 and 2 training. This initiative provides formal leadership development for current and aspiring officers, ensuring the department maintains a highly skilled leadership team. The training supports effective decision-making and enhanced incident management capabilities, which are vital for delivering high-quality emergency services to the community.
- The department received an EMS Training and Equipment Grant in the amount of \$3,137.40 from the Ohio Division of EMS. This funding supported the purchase of 2 new video laryngoscopes.
- The Ohio Bureau of Workers' Compensation awarded the department a Safety Intervention Grant (SIG) of \$31,465.50 for the purchase of extrication equipment. This advanced equipment enhances the department's ability to perform technical rescues, particularly during motor vehicle accidents.
- Lastly, the department secured a Firefighter Exposure to Environmental Elements Grant (FEEEG) for \$13,320.00, which funded the purchase of a turnout gear dryer and extractor. These tools are critical for reducing firefighter exposure to harmful contaminants and maintaining health and safety standards.

These grants represent strategic investments in training, safety, and equipment, ensuring the department is well-prepared to meet the demands of the community while effectively managing resources.

In 2024, the Mansfield Fire Department completed its first comprehensive effort to establish a clear direction for the future, resulting in the development of the 2025-2030 Strategic Plan. This initiative was a collaborative process involving department personnel, City leaders, and external stakeholders, facilitated by the Ohio Fire Chiefs' Association. Through structured sessions, participants developed a shared vision and identified actionable goals to guide the department over the next five years.

The plan focuses on four key functional pillars:

- **Service Delivery:** Ensuring that staffing models, response protocols, and service standards align with community needs and expectations.
- **Capital Assets (Vehicles, Facilities, Equipment, and Technology):** Addressing fleet modernization, facility maintenance, and investments in innovative tools to enhance operational efficiency and safety.
- **Human Resources and Professional Development:** Prioritizing recruitment, retention, leadership development, and initiatives that promote employee well-being and career growth.
- **Community Risk Reduction and Outreach:** Strengthening fire prevention efforts, public education programs, and partnerships to reduce risk and improve safety outcomes.

A major component of the plan is the establishment of Key Performance Indicators (KPIs) to measure progress and ensure accountability. These metrics will allow the department to track its success in achieving defined goals, identifying areas for improvement, and adapting to the evolving needs of the Mansfield community.

The following table highlights the department's Goals for 2025, outlining specific objectives within each pillar to support the implementation of the strategic plan.

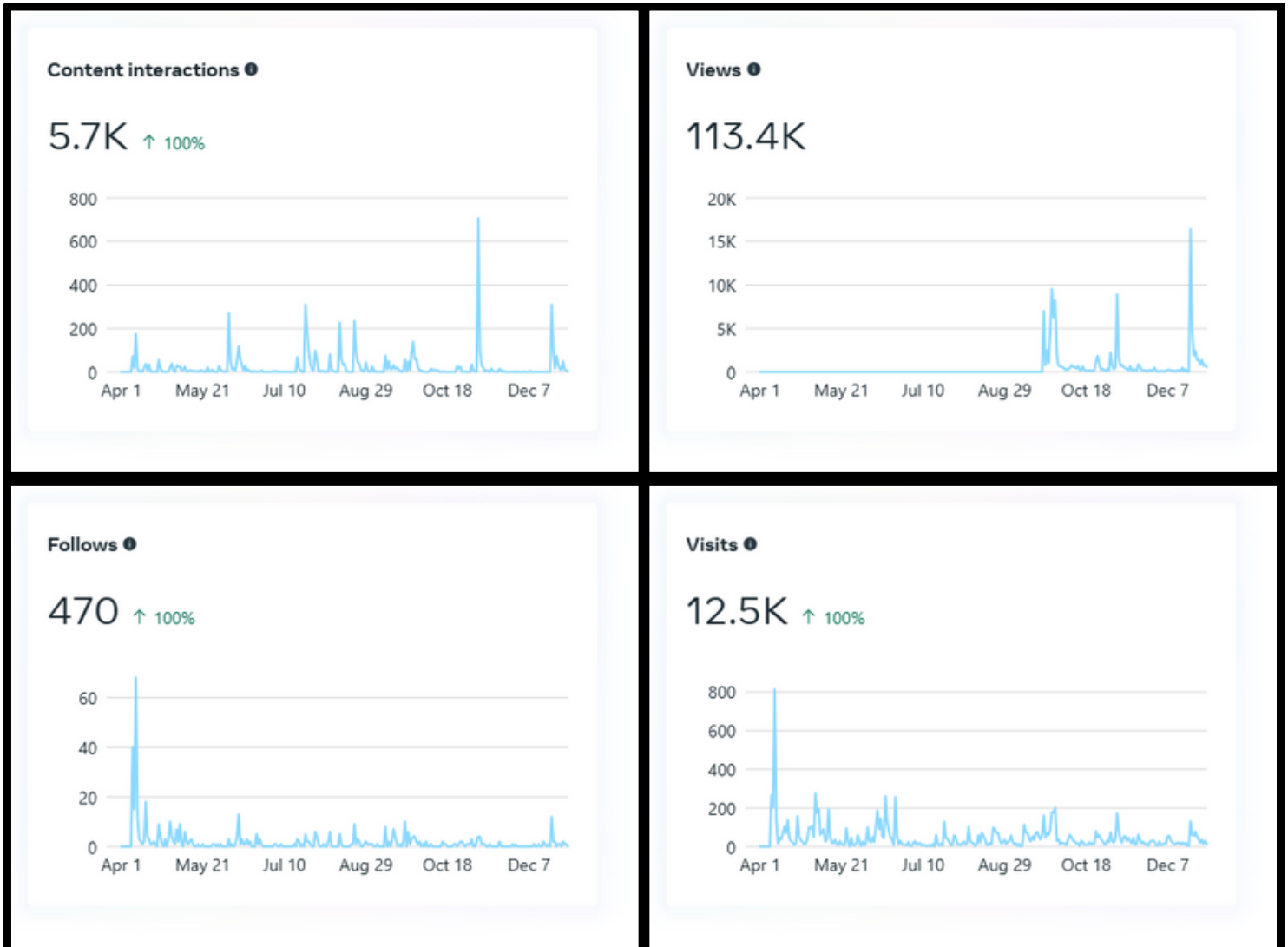
Year 1 Tasks (2025) from the Strategic Plan	
Goal	Task
Enhancing Service Delivery	Complete a Community Needs Assessment.
Enhancing Service Delivery	Analyze incident data to identify trends, operational benchmarks, and areas for improvement.
Modernizing Facilities & Fleet	Conduct inspections of stations, apparatus, and equipment to document maintenance and safety needs.
Modernizing Facilities & Fleet	Establish formal maintenance and replacement schedules for resources.
Modernizing Facilities & Fleet	Conduct a study of current facilities to evaluate if they meet members' and community needs.
Strengthening Recruitment & Retention	Launch a targeted recruitment campaign with partnerships in schools and organizations.
Strengthening Recruitment & Retention	Conduct an Employee Satisfaction Survey to identify areas for improvement.
Strengthening Recruitment & Retention	Redesign the department's website to better reflect goals and attract new members.
Prioritizing Health & Wellness	Re-establish the Wellness Committee to develop fitness, mental health, and stress management initiatives.
Building Community Connections	Develop a Community Risk Reduction Plan to improve education, outreach, and partnerships.

In 2024, the Mansfield Fire Department launched its official **Facebook page**, marking a significant step forward in improving public communication and community engagement. The page quickly became a vital tool for sharing important safety messages, department updates, and emergency notifications with residents. A special thanks to Captain Shawn Yerian for administering the page and ensuring consistent, informative content for the community.

Since its launch, the page has gained **470 followers** and recorded **12,500 visits**, demonstrating strong initial engagement. Content shared by the department reached a broad audience, with a total of **113,400 views** and **5,700 interactions**, including likes, shares, and comments. While still in its early stages, the page has proven to be an effective platform for connecting with the community.

For 2025, the department aims to expand its communication outreach by enhancing its digital presence. Plans include **updating the department's website** to provide more accessible information and resources for the public. Additionally, the department is considering the assignment of a **Public Information Officer (PIO)** to manage communications, improve media relations, and ensure timely dissemination of critical information.

These initiatives reflect the department's commitment to transparency and engagement, ensuring the Mansfield community stays informed and connected.





2024 Incident Data

Response Time Compliance

Turnout Time - Dispatched to En Route - 60 Second Benchmark

Turnout Time - All Incidents

Average Turnout Time
00m:51s

Turnout Time - EMS (...)

Turnout Time - EMS (...)

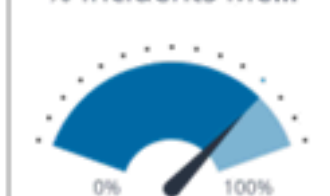
Turnout Time - All Ot...

Turnout Time - All Ot...

Total Incidents
10,129

Average Turnout Time **00m:51s**

% Incidents Me...



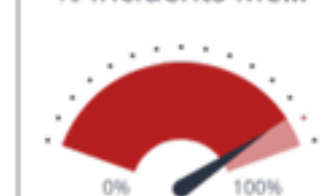
81%

Count of Turnout Ti... **8,238**

Total Incidents
1,794

90th % Unit Turnout Time **01m:36s**

% Incidents Me...



90%

Count of Turnout Ti... **1,619**

Travel Time - En Route to Arrival - 4 Minute Benchmark

Travel Time - All Incidents

Average Travel Time
03m:28s

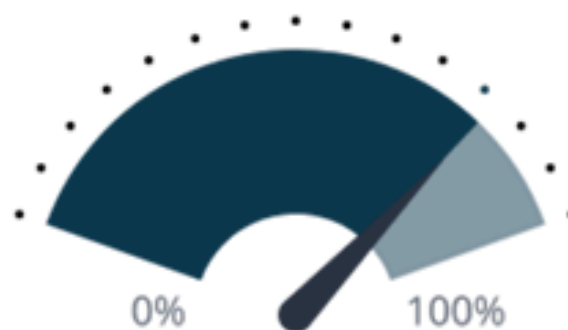
Travel Time

Travel Time

Total Incidents
11,923

Average Travel Time **03m:28s**

% Incidents Meeting Goal



81%

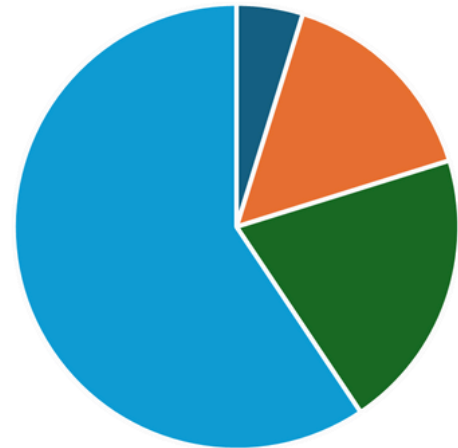
Count of Travel Time <= 240 Seco... **9,667**

EMS Call Volume

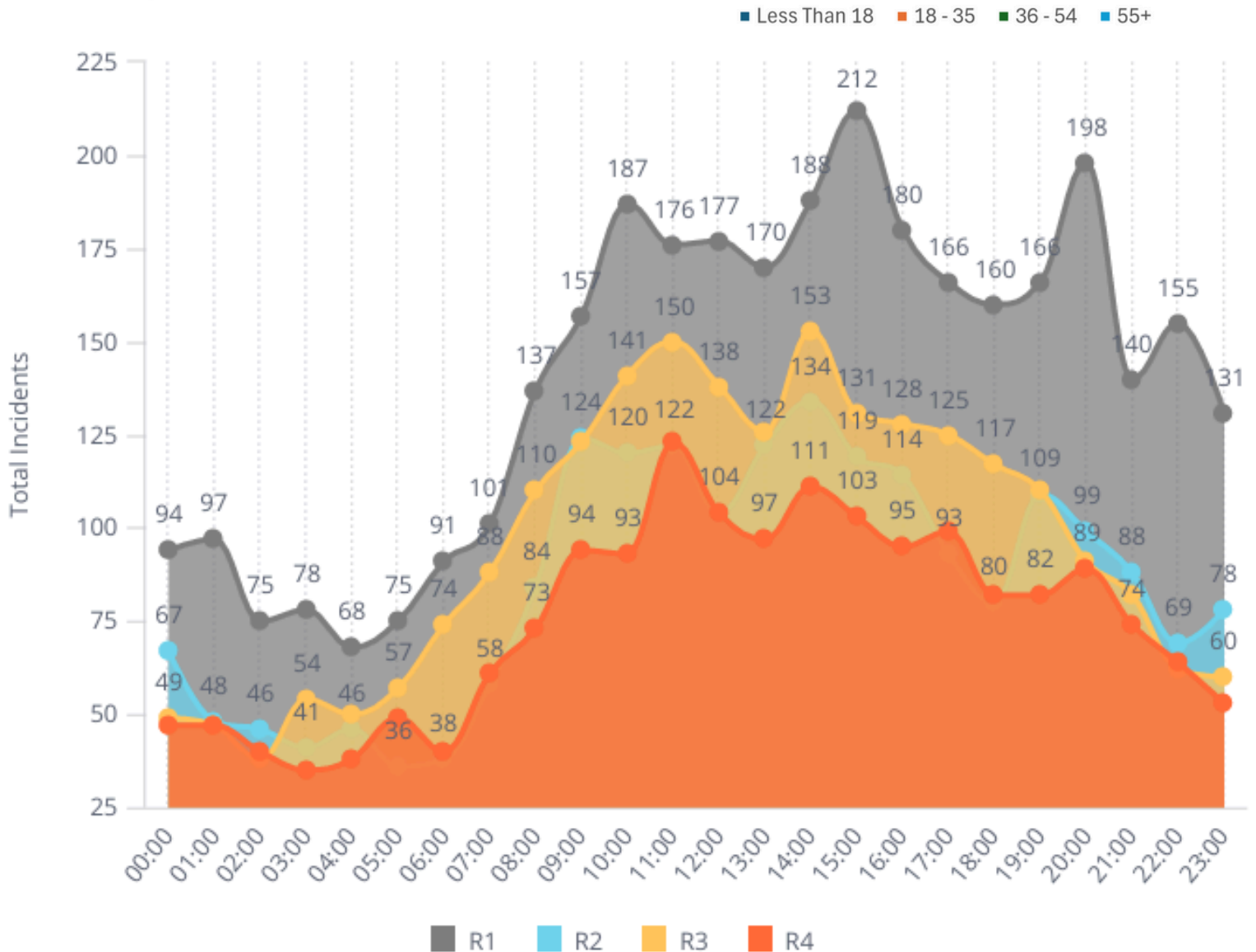
Patient Encounters
10,448

Growth Over Last Quarter 1.2%

Patients by Age

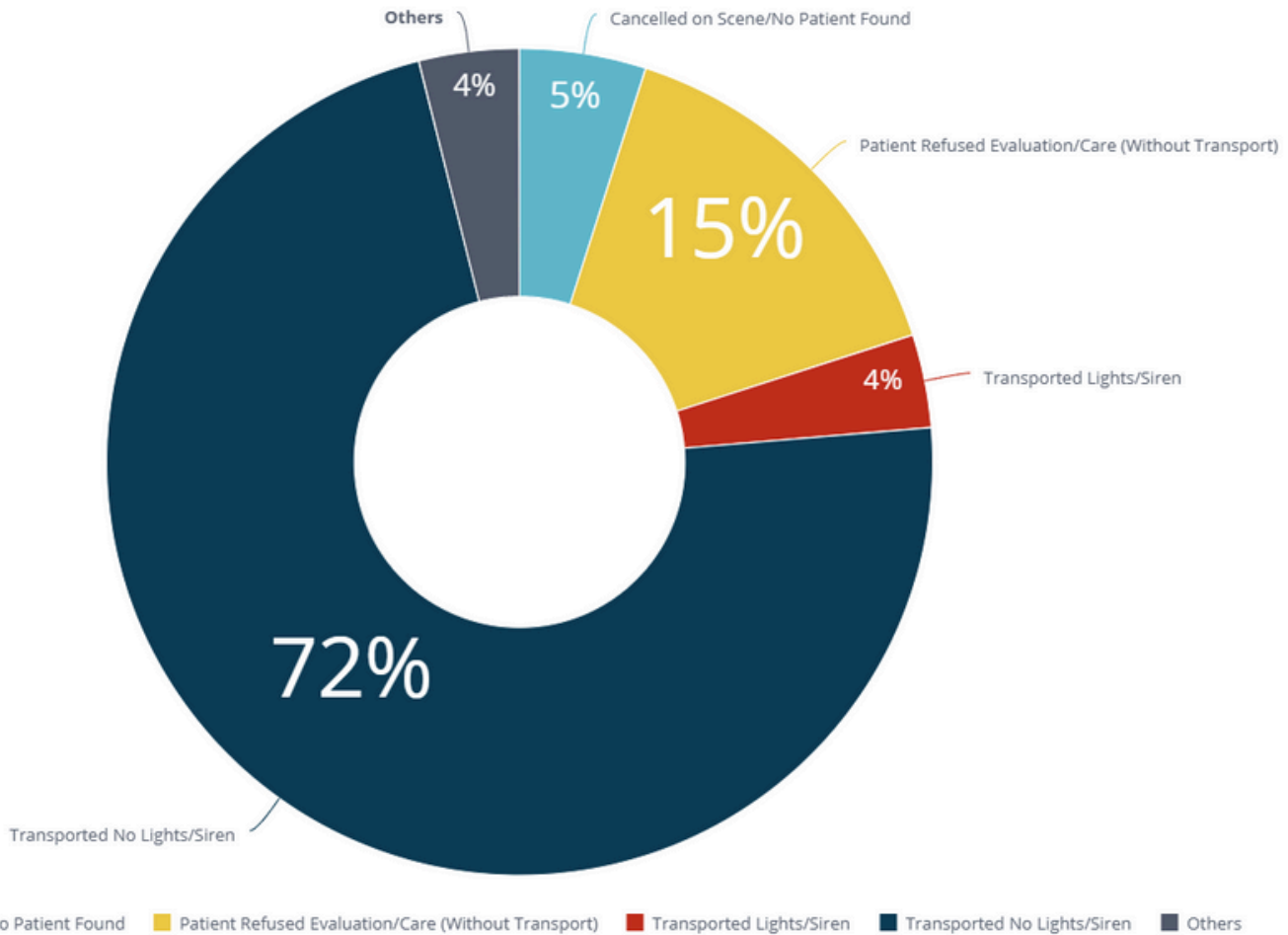


Call Volume by Hour



EMS Call Volume

Calls by Disposition



Aggregation of Total Incidents by Unit Contribution

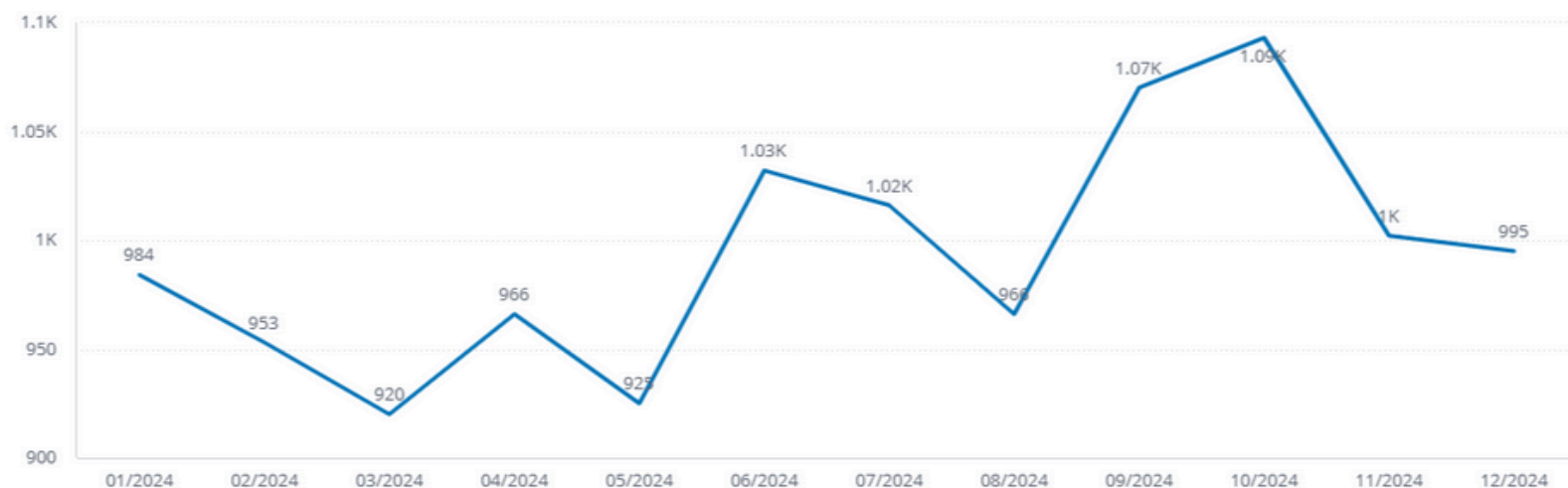
Unit	Contribution to Total Incidents				
	2024 Q1	2024 Q2	2024 Q3	2024 Q4	Grand Total
R1	34.98%	36.36%	35.48%	35.25%	35.51%
R2	19.96%	21.19%	21.43%	23.05%	21.43%
R3	25.76%	22.73%	24.60%	23.79%	24.21%
R4	19.31%	19.72%	18.50%	17.91%	18.84%
Grand Total	100.00%	100.00%	100.00%	100.00%	100.00%

Fire Operations

Breakdown of Incident Types

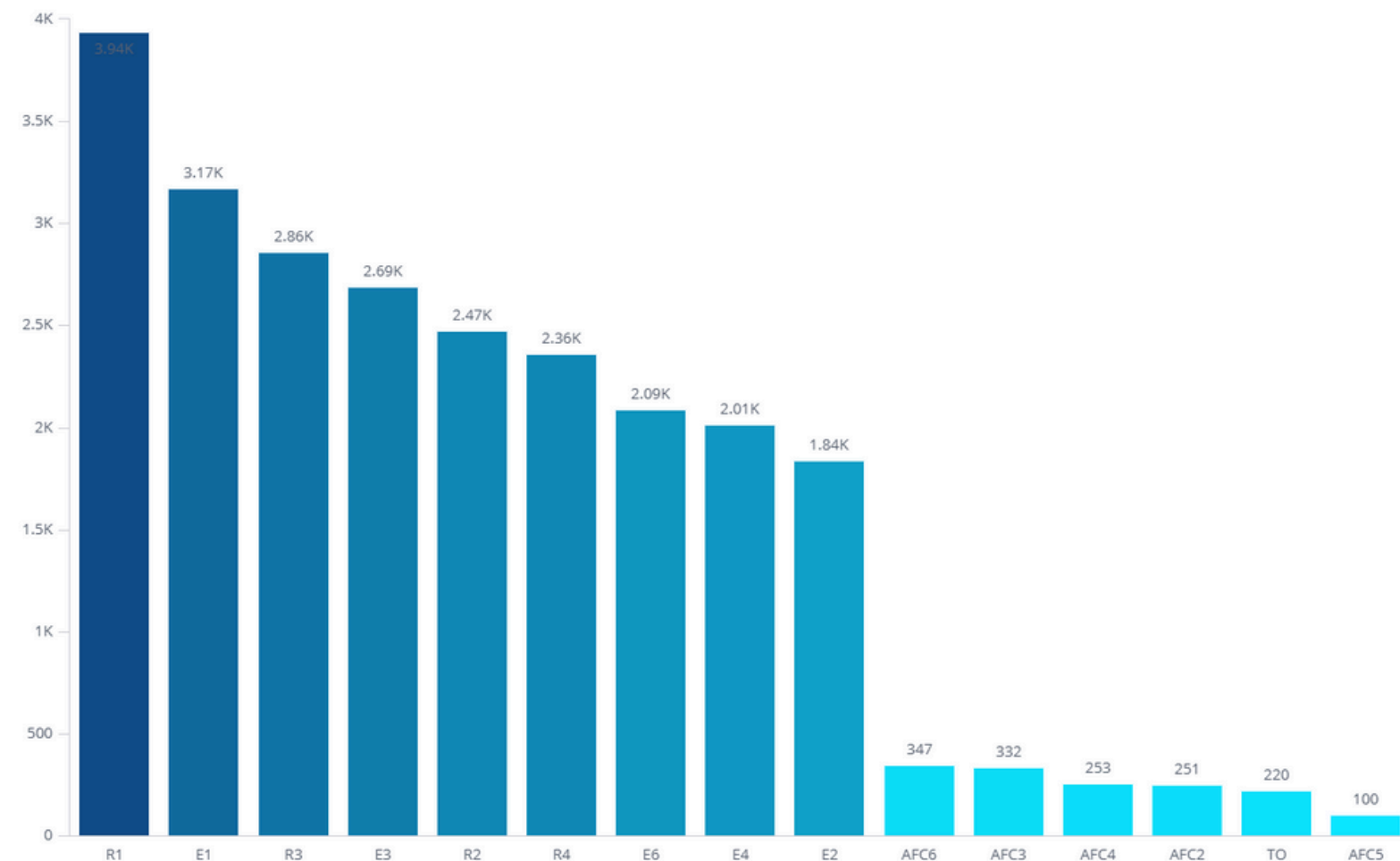


Incident Count by Month

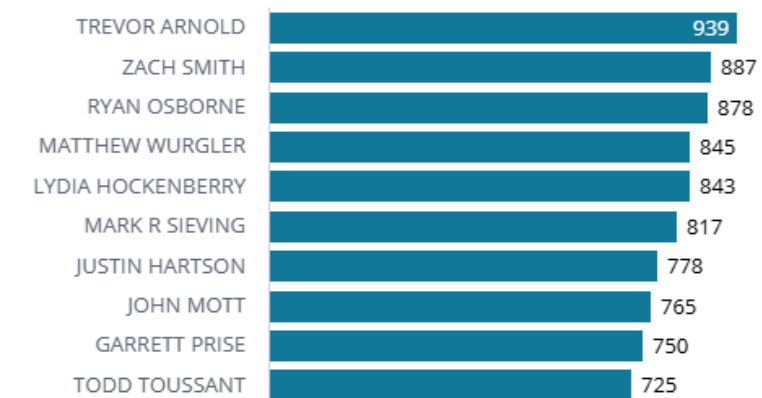


Fire Operations

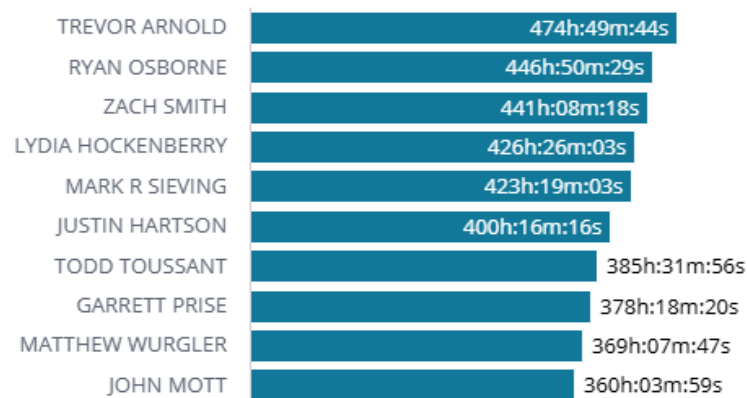
Count of Incidents by Unit



Top 10 Personnel by Count of Incidents



Top 10 Personnel by Total Time - Unit Dispatch to Clear



Fires in Structures and Vehicles

Total Incidents

Turnout Time

Travel Time

Fires in Structures and Vehicles

146

Median 1st Arriving Unit Turnout Time

00m:37s

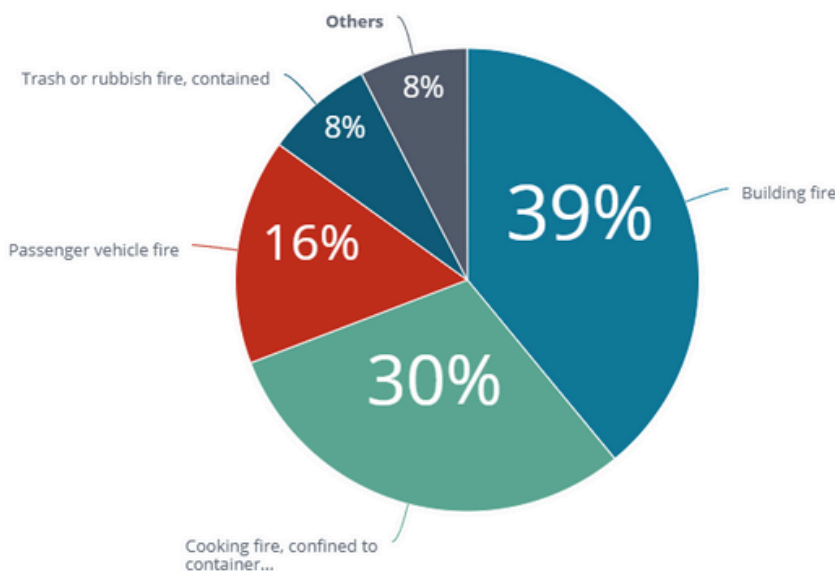
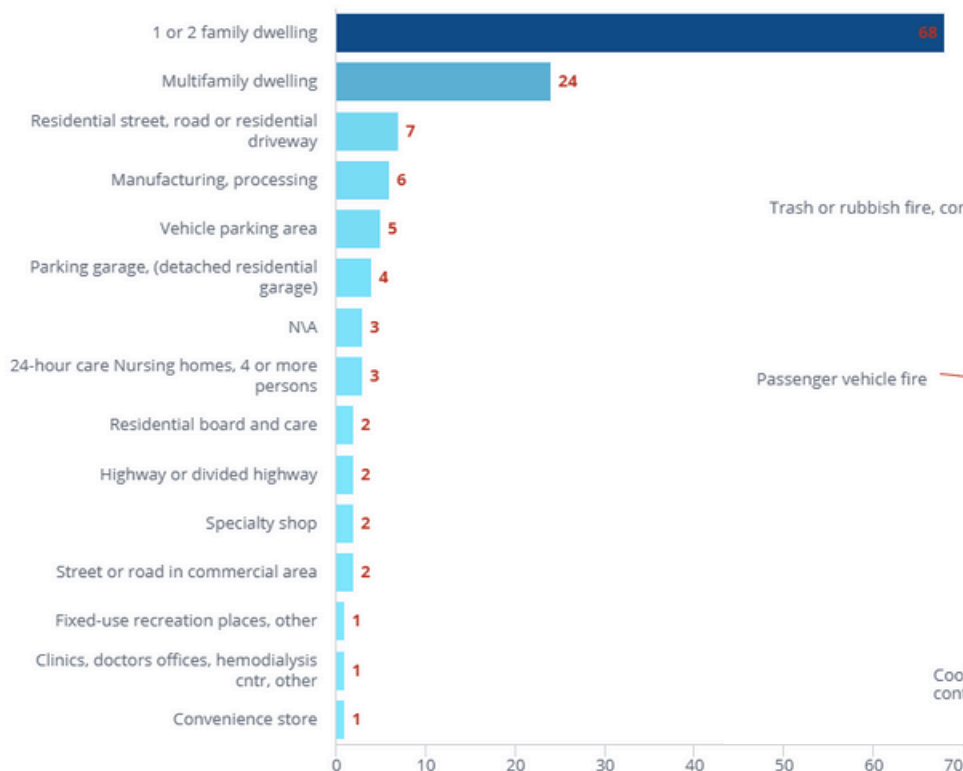
90th Percentile 1st Arriving Turnout Time 01m:20s

Median 1st Arriving Unit Travel Time

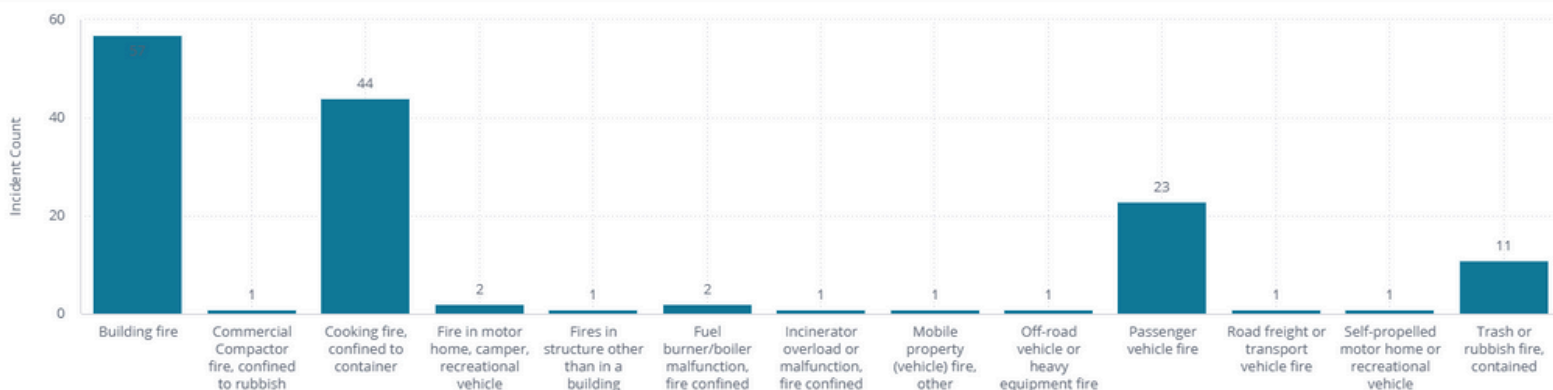
02m:21s

90th Percentile 1st Arriving Travel Time 05m:07s

Property Use by Category (top 15)



Count of Structure and Vehicle Fire Incidents



False Alarms

Incidents with False Alarms

Count of False Alarms

581

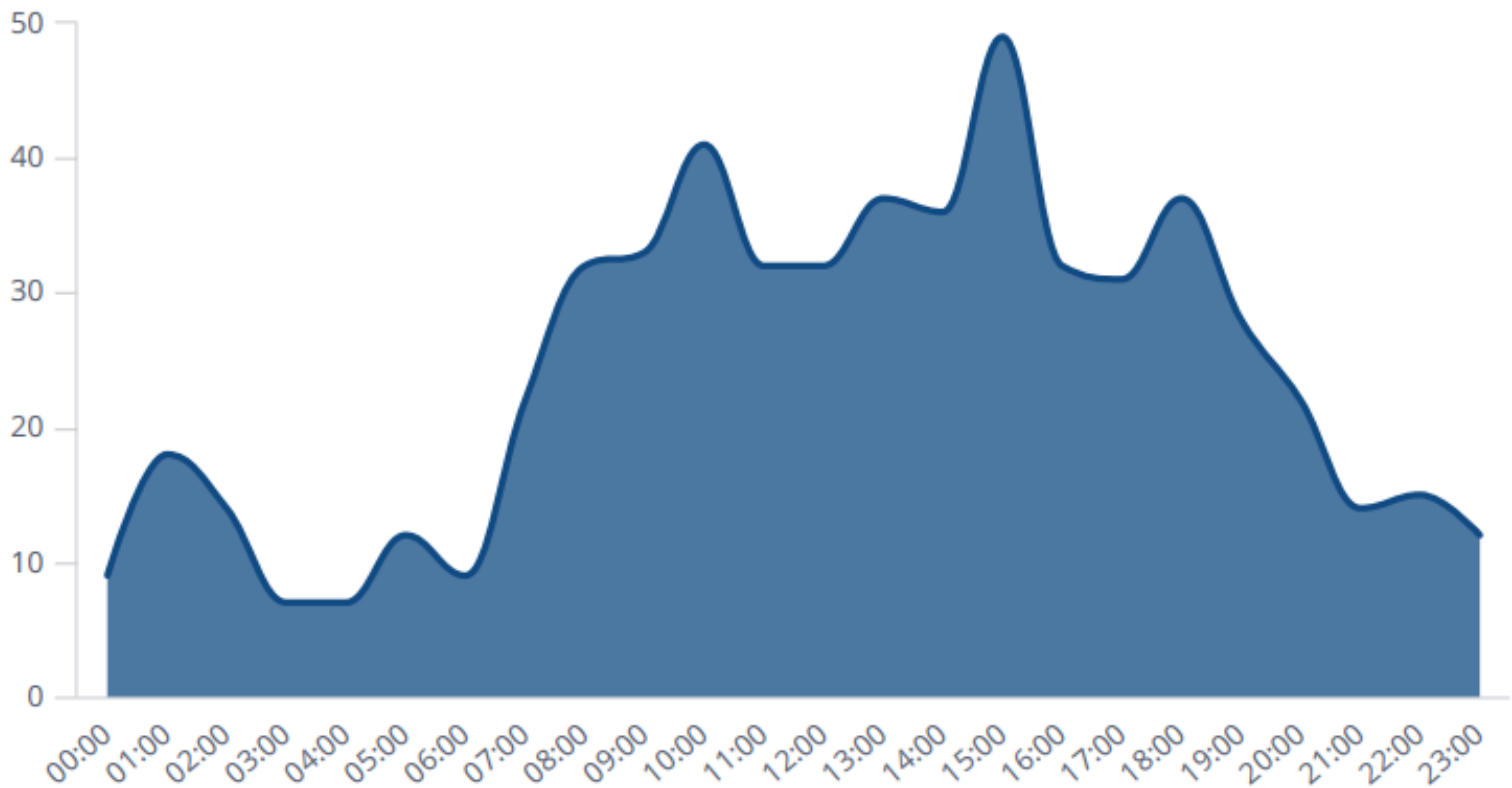
Count of Total Incidents **11,923**

Percent of Incidents with False Alarms

Percent of False Alarm Calls

4.87%

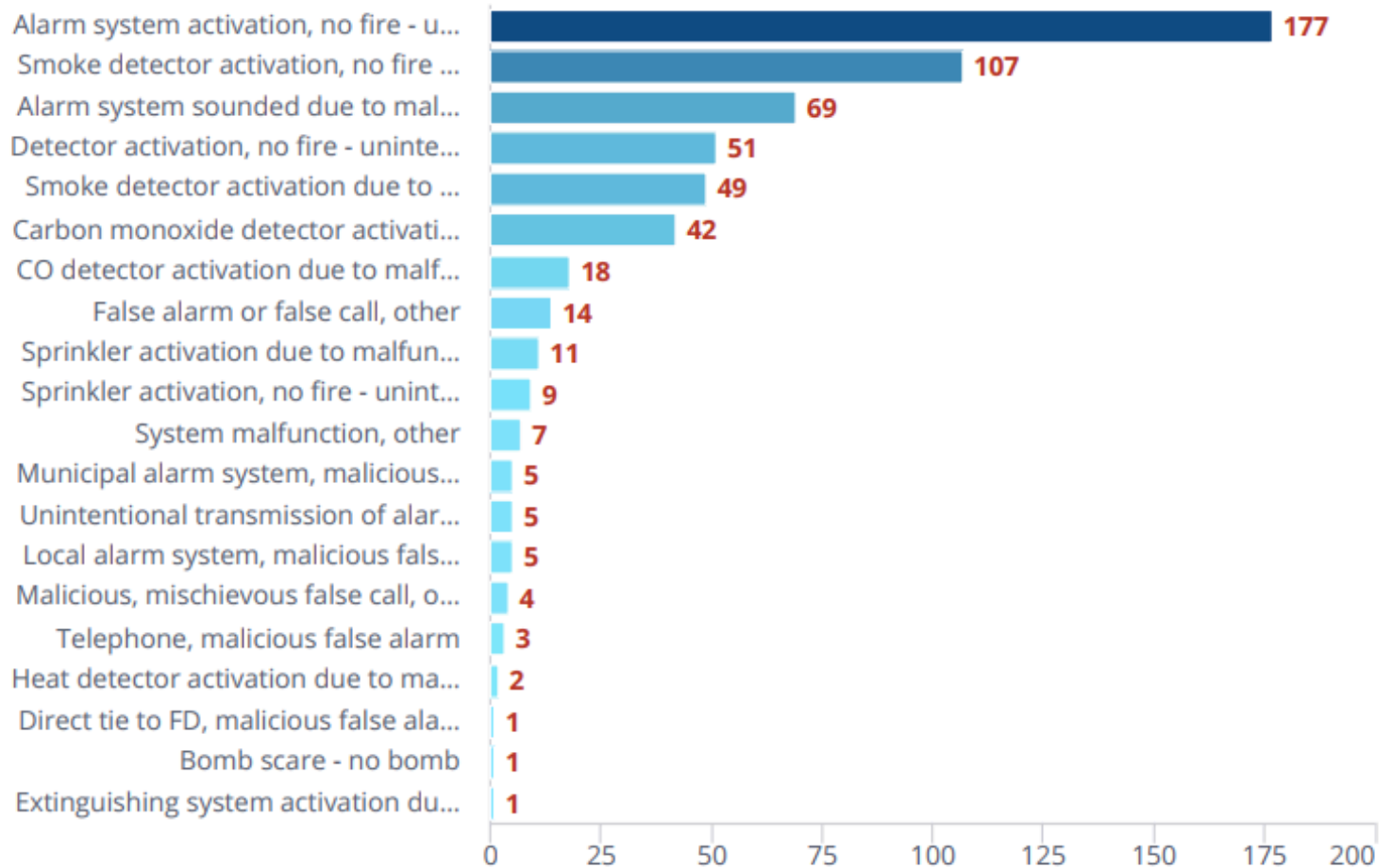
False Alarms over Time



False Alarms

False Alarms [Fire Incidents](#)

Breakdown of False Alarm Incidents by Type



Mansfield Fire Department: 2024 EMS Performance Report

AHA Mission: Lifeline EMS Recognition Criteria

The **Mission: Lifeline EMS Recognition Program** sets national benchmarks for prehospital care of heart attack and stroke patients. These measures ensure rapid assessment, treatment, and communication with hospitals to improve patient outcomes. The **target compliance rate** for all measures is at least 75%, with an expectation that EMS providers strive for high adherence in critical life-saving interventions. Below is an overview of how the Mansfield Fire Department performed in 2024.

Stroke Care Performance:

- **Pre-Arrival Stroke Notification: 100% compliance (Target: 75%)** ✓
 - *Measures how often EMS alerts the hospital before arrival when a stroke is suspected.*
- **Last Known Well Documentation: 95% compliance (Target: 75%)** ✓
 - *Tracks the documentation of the last time a stroke patient was known to be well, critical for determining treatment options.*
- **Blood Glucose Evaluation for Stroke Patients: 91% compliance (Target: 75%)** ✓
 - *Ensures blood glucose is checked to rule out conditions that can mimic a stroke.*
- **Stroke Screening Performed and Documented: 92% compliance (Target: 75%)** ✓
 - *Confirms that a standardized stroke assessment tool was used and documented.*

Cardiac Care Performance:

- **12-Lead ECG Performed Within 10 Minutes: 91% compliance (Target: 75%)** ✓
 - *Measures how quickly a heart attack patient receives a 12-lead ECG to identify a STEMI (serious heart attack).*
- **Aspirin Administration for STEMI Patients: 79% compliance (Target: 75%)** ✓
 - *Ensures that patients experiencing a STEMI receive aspirin, which helps improve outcomes.*
- **Pre-Arrival Notification for STEMI Patients Within 10 Minutes: 100% compliance (Target: 75%)** ✓
 - *Tracks how often EMS notifies the hospital within 10 minutes of identifying a STEMI, allowing for faster treatment.*
 -

For more information about EMS performance benchmarks, visit the American Heart Association's Mission: Lifeline EMS Recognition Program at www.heart.org. The following performance reports provide detailed compliance data for each measure.

AHAEMS1 Pre-Arrival Notification for Suspected Stroke

Total Records

Total Included Records

113

Measure Description

The percentage of EMS patients aged 18 years and older transported from the scene with a primary or secondary impression of stroke whom a pre-arrival alert for stroke was activated during the EMS encounter.

Overall Pre-Arrival Stroke Alert

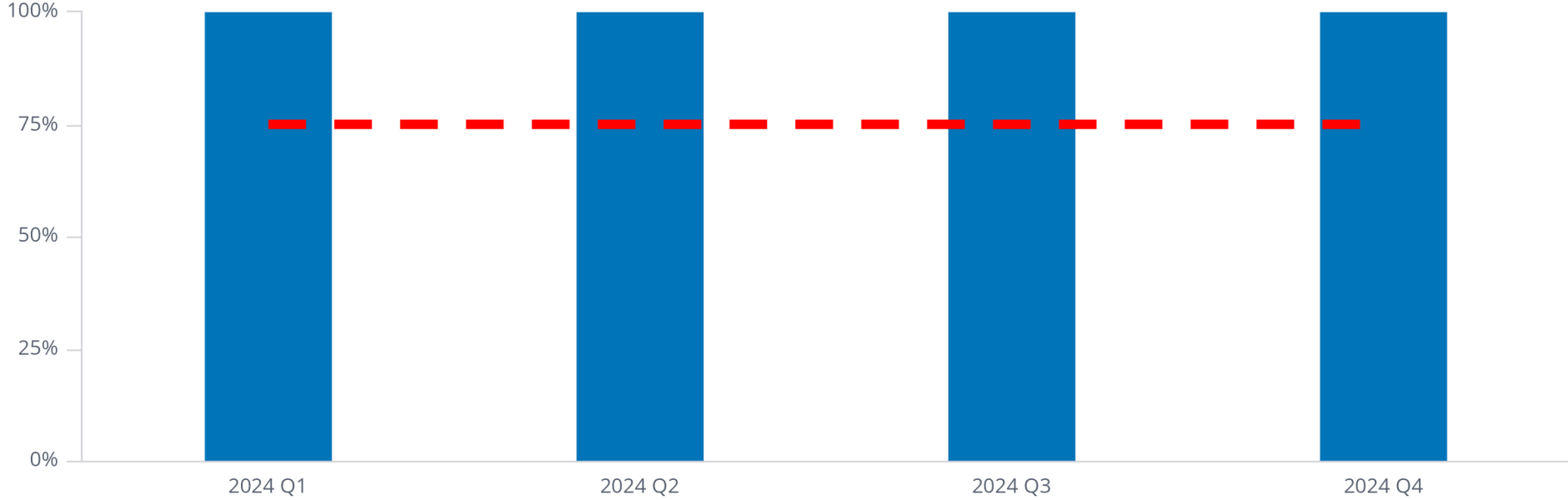
% Pre-Arrival Stroke Alert

100%

Pre-Arrival Stroke Alert **113**

Mission: Lifeline AHAEMS1 Pre-Arrival Notification for Suspected Stroke EMS

Pre-Arrival Stroke Alert by Quarter



Monthly Measure Performance Count

Quarters in Dispatch...	Measure Criteria Met	Measure Criteria Not Met	Totals
2024 Q1	24	0	24
2024 Q2	28	0	28
2024 Q3	32	0	32
2024 Q4	29	0	29
Grand Total	113	0	113

Monthly Measure Performance Percentage

Quarters in Dispatch...	Measure Criteria Met	Measure Criteria Not Met	Totals
2024 Q1	100%	0%	100%
2024 Q2	100%	0%	100%
2024 Q3	100%	0%	100%
2024 Q4	100%	0%	100%
Grand Total	100%	0%	100%

AHAEMS2 Documentation of Last Known Well for Patients with Suspected Stroke

Total Records

Total Included Records
88

Measure Description

The percentage of EMS patients aged 18 years and older transported from the scene with suspected stroke for whom Last Known Well was documented during the EMS encounter.

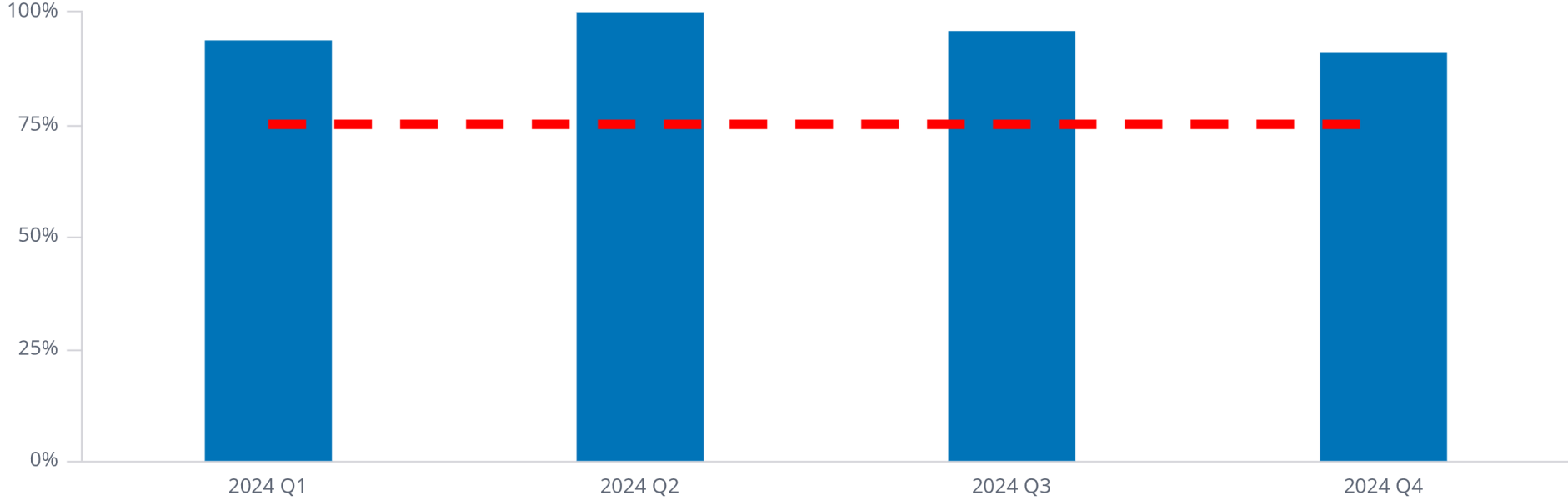
Overall Last Known Well Documented

% Last Known Well Documented

95%

Last Known Well Documented **84**

Last Known Well Documented by Quarter



Monthly Measure Performance Count

Quarters in Dispatch...	Measure Criteria Met	Measure Criteria Not Met	Totals
2024 Q1	16	1	17
2024 Q2	22	0	22
2024 Q3	25	1	26
2024 Q4	21	2	23
Grand Total	84	4	88

Monthly Measure Performance Percentage

Quarters in Dispatch...	Measure Criteria Met	Measure Criteria Not Met	Totals
2024 Q1	94%	6%	100%
2024 Q2	100%	0%	100%
2024 Q3	96%	4%	100%
2024 Q4	91%	9%	100%
Grand Total	95%	5%	100%

AHAEMS3 Evaluation of Blood Glucose for Patients with Suspected Stroke

Total Records

Total Included Records

113

Measure Description

The percentage of EMS patients aged 18 years and older transported from the scene with suspected stroke for whom blood glucose was evaluated during the EMS encounter.

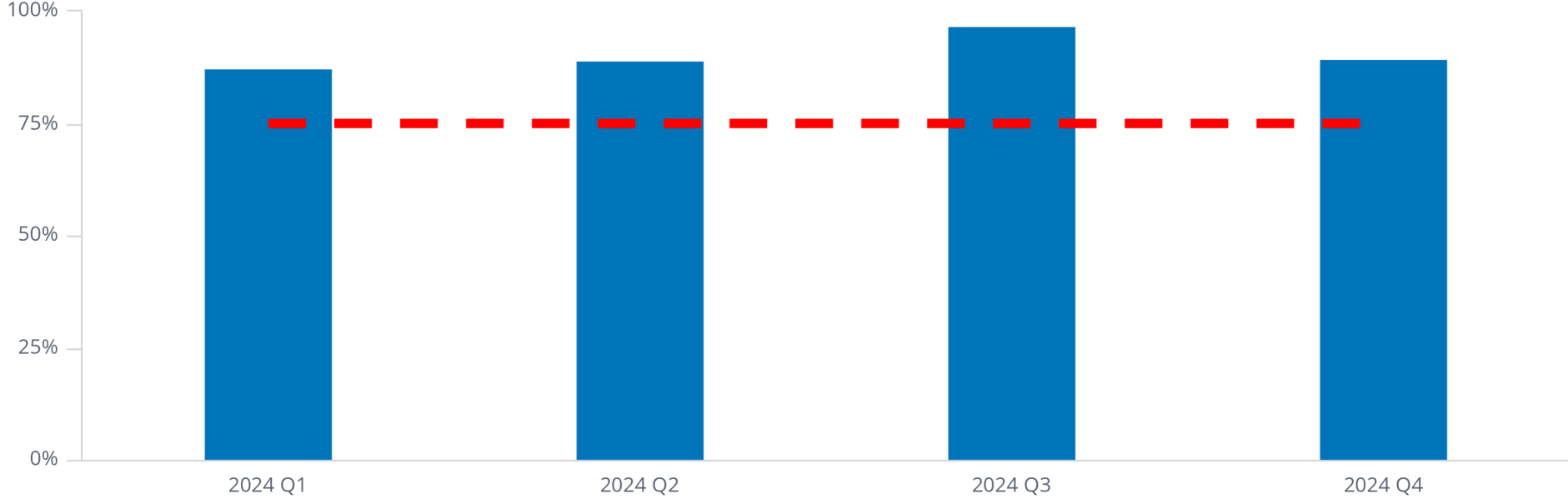
Overall Blood Glucose Documented

% Blood Glucose Documented

91%

Blood Glucose Documented **103**

Blood Glucose Documented by Quarter



Monthly Measure Performance Count

Quarters in Dispatch...	Measure Criteria Met	Measure Criteria Not Met	Totals
2024 Q1	21	3	24
2024 Q2	25	3	28
2024 Q3	31	1	32
2024 Q4	26	3	29
Grand Total	103	10	113

Monthly Measure Performance Percentage

Quarters in Dispatch...	Measure Criteria Met	Measure Criteria Not Met	Totals
2024 Q1	88%	13%	100%
2024 Q2	89%	11%	100%
2024 Q3	97%	3%	100%
2024 Q4	90%	10%	100%
Grand Total	91%	9%	100%

AHAEMS4 Stroke Screen Performed and Documented

Total Records

Total Included Records
113

Measure Description

The percentage of EMS patients aged 18 years and older transported from the scene with a suspected stroke for whom a stroke screen was performed and documented during the EMS encounter.

Overall Stroke Exam Documented

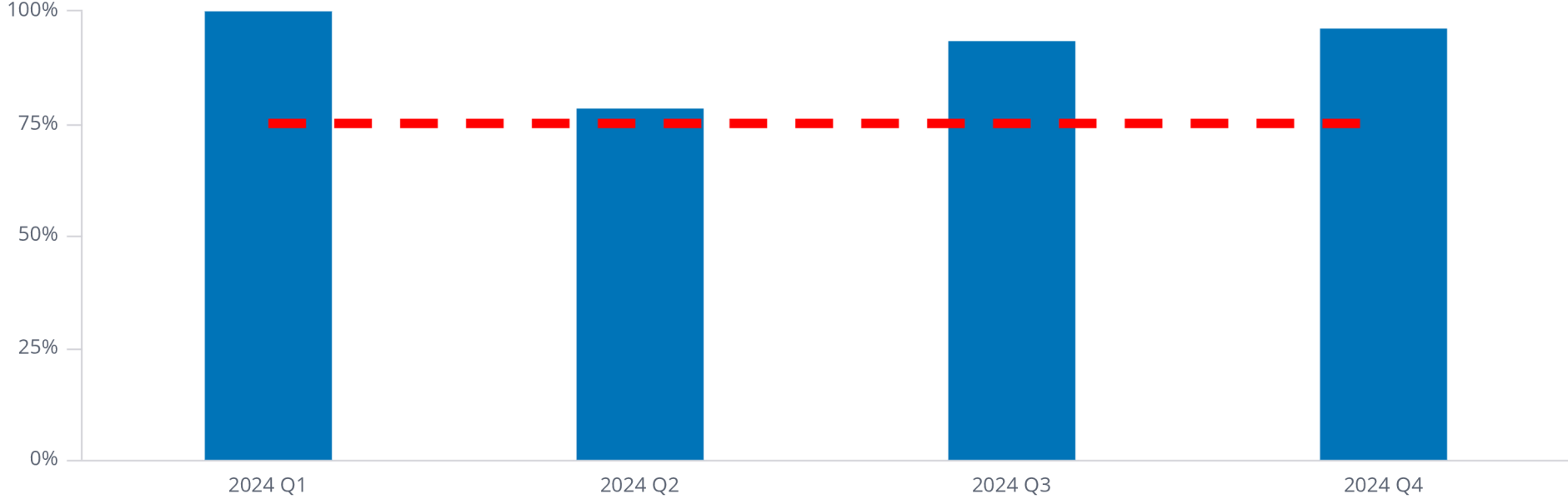
% Stroke Exam Documented

92%

Stroke Exam Documented **104**

Mission: Lifeline AHAEMS4 Stroke Screen Performed and Documented EMS

Stroke Exam Documented by Quarter



Monthly Measure Performance Count

Quarters in Dispatch...	Measure Criteria Met	Measure Criteria Not Met	Totals
2024 Q1	24	0	24
2024 Q2	22	6	28
2024 Q3	30	2	32
2024 Q4	28	1	29
Grand Total	104	9	113

Monthly Measure Performance Percentage

Quarters in Dispatch...	Measure Criteria Met	Measure Criteria Not Met	Totals
2024 Q1	100%	0%	100%
2024 Q2	79%	21%	100%
2024 Q3	94%	6%	100%
2024 Q4	97%	3%	100%
Grand Total	92%	8%	100%

AHAEMS5 12-lead ECG Performed ≤ 10 Minutes for Suspected Heart Attack

Total Records

Total Included Records
442

Measure Description

The percentage of EMS patients aged 18 years and older transported from the scene with chest pain or a suspected MI for whom a 12-Lead ECG was performed ≤ 10 minutes of first medical contact.

Overall Time to 12-Lead ECG ≤ 10 Minutes

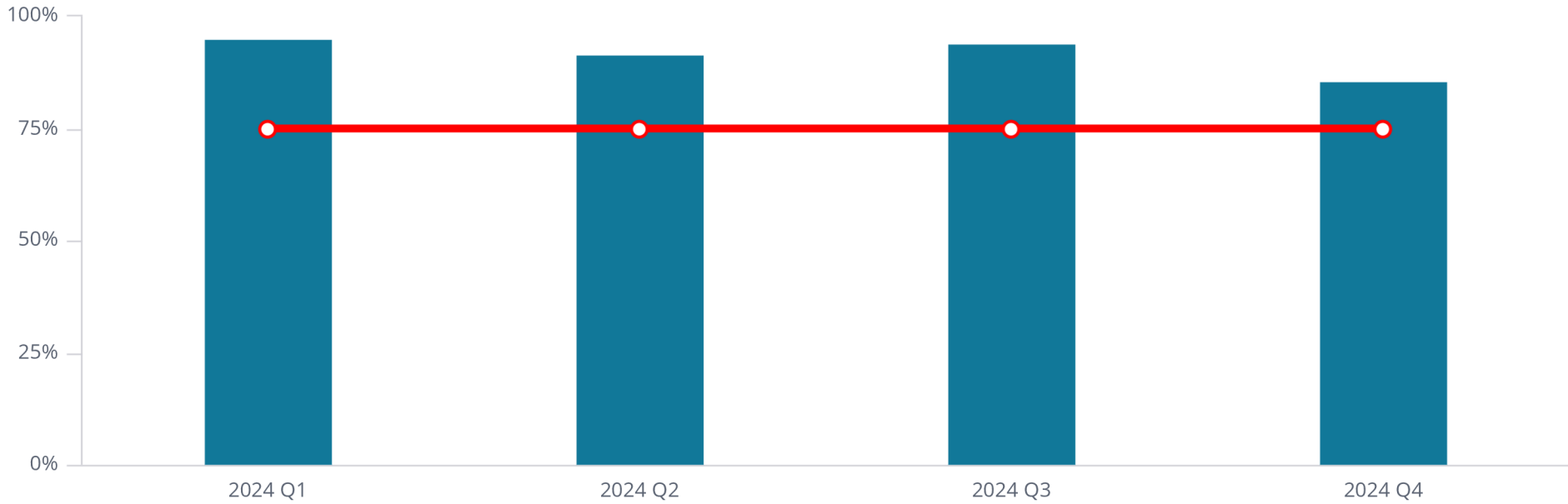
% Time to 12-Lead ECG ≤ 10 min

91%

Time to 12-Lead ECG ≤ 10 min **404**

Mission: Lifeline AHAEMS5 12-lead ECG Performed ≤10 Minutes for Susp... EMS

Time to 12-Lead ECG ≤10 Minutes Documented by Quarter



Monthly Measure Performance Count

Quarters in Dispatch...	Measure Criteria Met	Measure Criteria Not Met	Totals
2024 Q1	95	5	100
2024 Q2	99	9	108
2024 Q3	108	7	115
2024 Q4	102	17	119
Grand Total	404	38	442

Monthly Measure Performance Percentage

Quarters in Dispatch...	Measure Criteria Met	Measure Criteria Not Met	Totals
2024 Q1	95%	5%	100%
2024 Q2	92%	8%	100%
2024 Q3	94%	6%	100%
2024 Q4	86%	14%	100%
Grand Total	91%	9%	100%

AHAEMS6 Aspirin Administration for STEMI-Positive ECG

Total Records

Total Included Records

14

Measure Description

Percent of EMS patients aged 18 years and older transported from the scene with a STEMI positive ECG who were administered aspirin.

Overall Aspirin Administration

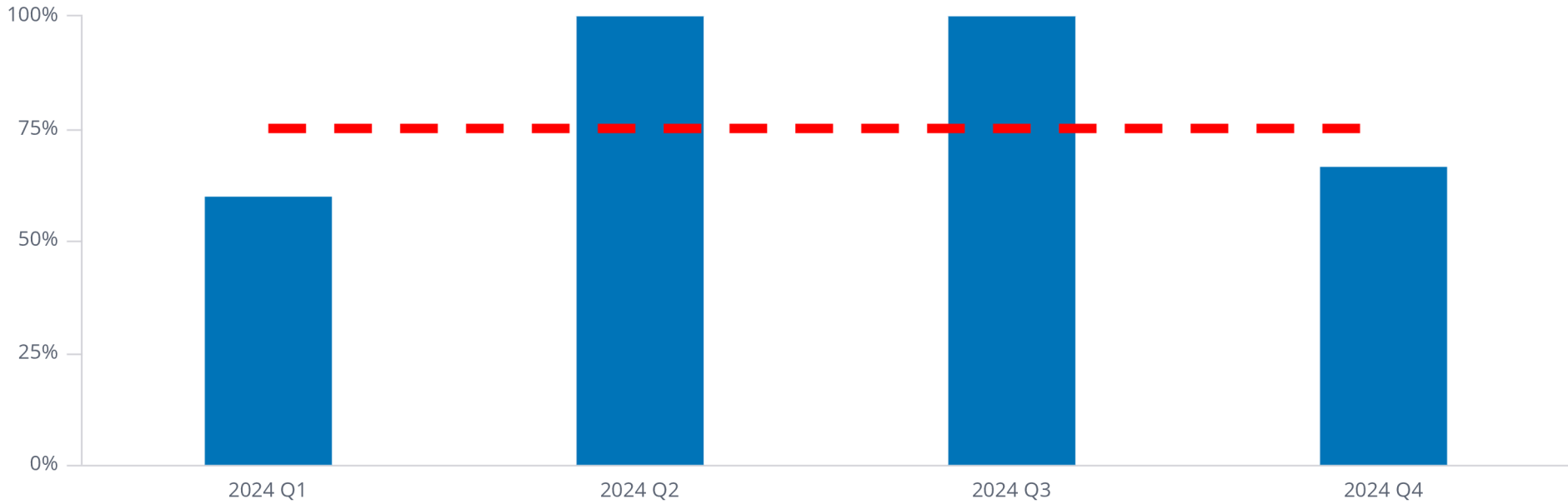
% Aspirin Administered

79%

Aspirin Administered 11

Mission: Lifeline AHAEMS6 Aspirin Administration for STEMI-Positive ECG EMS

Aspirin Administration by Quarter



Monthly Measure Performance Count

Quarters in Dispatch...	Measure Criteria Met	Measure Criteria Not Met	Totals
2024 Q1	3	2	5
2024 Q2	2	0	2
2024 Q3	4	0	4
2024 Q4	2	1	3
Grand Total	11	3	14

Monthly Measure Performance Percentage

Quarters in Dispatch...	Measure Criteria Met	Measure Criteria Not Met	Totals
2024 Q1	60%	40%	100%
2024 Q2	100%	0%	100%
2024 Q3	100%	0%	100%
2024 Q4	67%	33%	100%
Grand Total	79%	21%	100%

AHAEMS7 Pre-Arrival Notification \leq 10 Minutes for STEMI-positive ECG

Total Records

Total Included Records
10

Measure Description

The percentage of EMS patients aged 18 years and older transported from the scene with a STEMI positive ECG for whom pre-arrival notification was activated \leq 10 minutes of positive ECG.

Overall First STEMI Positive 12-Lead to Pre-Arrival Notification \leq 10 Minutes

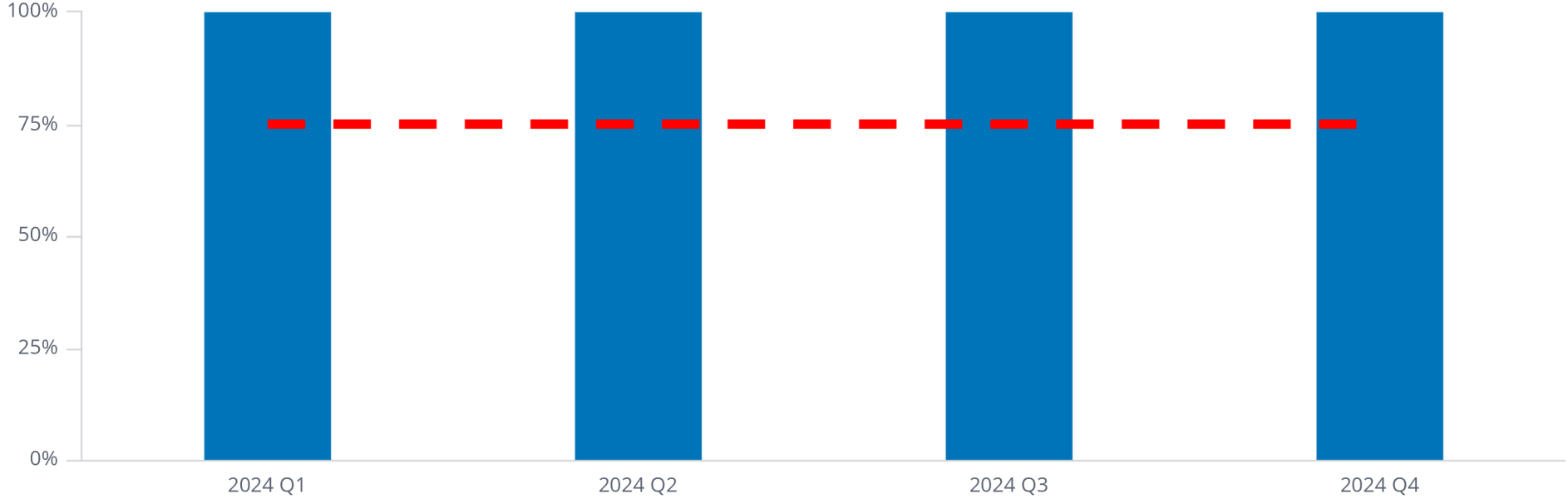
% STEMI Positive 12-lead to Pre-Arrival Notification \leq 10 Min

100%

STEMI Positive 12-Lead to Pre-Arrival Notification \leq 10 Min

10

First STEMI Positive 12-Lead to Pre-Arrival Notification ≤10 Minutes by Quarter



Monthly Measure Performance Count

Quarters in Dispatch...	Measure Criteria Met	Measure Criteria Not Met	Totals
2024 Q1	4	0	4
2024 Q2	2	0	2
2024 Q3	3	0	3
2024 Q4	1	0	1
Grand Total	10	0	10

Monthly Measure Performance Percentage

Quarters in Dispatch...	Measure Criteria Met	Measure Criteria Not Met	Totals
2024 Q1	100%	0%	100%
2024 Q2	100%	0%	100%
2024 Q3	100%	0%	100%
2024 Q4	100%	0%	100%
Grand Total	100%	0%	100%

*For more information regarding the Mission: Lifeline EMS Recognition Criteria visit
<https://www.heart.org/en/professional/quality-improvement/get-with-the-guidelines/quality-improvement-recognition-criteria>*

Appendix B

Detailed Incident Count - 2024			
Incident Type Group	Incident Type Code	Incident Type	Count of Incidents
100 - Fire	111	Building fire	56
	112	Fires in structure other than in a building	1
	113	Cooking fire, confined to container	44
	115	Incinerator overload or malfunction, fire confined	1
	116	Fuel burner/boiler malfunction, fire confined	2
	117	Commercial Compactor fire, confined to rubbish	1
	118	Trash or rubbish fire, contained	11
	122	Fire in motor home, camper, recreational vehicle	2
	130	Mobile property (vehicle) fire, other	1
	131	Passenger vehicle fire	23
	132	Road freight or transport vehicle fire	1
	136	Self-propelled motor home or recreational vehicle	1
	138	Off-road vehicle or heavy equipment fire	1
	140	Natural vegetation fire, other	5
	141	Forest, woods or wildland fire	3
	142	Brush or brush-and-grass mixture fire	10
	143	Grass fire	2
	150	Outside rubbish fire, other	13
	151	Outside rubbish, trash or waste fire	64
	154	Dumpster or other outside trash receptacle fire	6
155	Outside stationary compactor/compacted trash fire	1	
160	Special outside fire, other	1	
162	Outside equipment fire	4	
100 - Fire Total			254
200 - Overpressure Rupture, Explosion, Overheat	221	Overpressure rupture of air or gas pipe/pipeline	1
	240	Explosion (no fire), other	1
	251	Excessive heat, scorch burns with no ignition	6
200 - Overpressure Rupture, Explosion, Overheat Total			8
300 - Rescue & EMS	311	Medical assist, assist EMS crew	54
	320	Emergency medical service incident, other	1
	321	EMS call, excluding vehicle accident with injury	9,624
	322	Motor vehicle accident with injuries	241
	323	Motor vehicle/pedestrian accident (MV Ped)	20
	324	Motor vehicle accident with no injuries.	144
	331	Lock-in (if lock out , use 511)	2
	342	Search for person in water	1
	352	Extrication of victim(s) from vehicle	3
	353	Removal of victim(s) from stalled elevator	12
363	Swift water rescue	1	
381	Rescue or EMS standby	1	
300 - Rescue & EMS Total			10,104
400 - Hazardous Condition	410	Combustible/flammable gas/liquid condition, other	3
	411	Gasoline or other flammable liquid spill	23
	412	Gas leak (natural gas or LPG)	63
	413	Oil or other combustible liquid spill	1
	420	Toxic condition, other	2
	421	Chemical hazard (no spill or leak)	2
	422	Chemical spill or leak	2
	423	Refrigeration leak	1
	424	Carbon monoxide incident	41
	440	Electrical wiring/equipment problem, other	18
	441	Heat from short circuit (wiring), defective/worn	6
	442	Overheated motor	4
	444	Power line down	98
	445	Arcing, shorted electrical equipment	24
	451	Biological hazard, confirmed or suspected	1
	460	Accident, potential accident, other	1
	463	Vehicle accident, general cleanup	8
480	Attempted burning, illegal action, other	3	
481	Attempt to burn	3	
400 - Hazardous Condition Total			304

	510	Person in distress, other	5
	511	Lock-out	9
	520	Water problem, other	2
	522	Water or steam leak	14
	531	Smoke or odor removal	25
	542	Animal rescue	4
500 - Service Call	550	Public service assistance, other	18
	551	Assist police or other governmental agency	27
	552	Police matter	1
	553	Public service	27
	554	Assist invalid	48
	561	Unauthorized burning	82
	571	Cover assignment, standby, moveup	1
500 - Service Call Total			263
	600	Good intent call, other	3
	611	Dispatched & canceled en route	81
	621	Wrong location	1
	622	No incident found on arrival at dispatch address	110
600 - Good Intent Call	631	Authorized controlled burning	12
	650	Steam, other gas mistaken for smoke, other	7
	651	Smoke scare, odor of smoke	46
	652	Steam, vapor, fog or dust thought to be smoke	8
	653	Smoke from barbecue, tar kettle	1
	671	HazMat release investigation w/no HazMat	94
600 - Good Intent Call Total			363
	700	False alarm or false call, other	14
	710	Malicious, mischievous false call, other	4
	711	Municipal alarm system, malicious false alarm	5
	712	Direct tie to FD, malicious false alarm	1
	713	Telephone, malicious false alarm	3
	715	Local alarm system, malicious false alarm	5
	721	Bomb scare - no bomb	1
	730	System malfunction, other	7
	731	Sprinkler activation due to malfunction	11
700 - False Alarm	732	Extinguishing system activation due to malfunction	1
	733	Smoke detector activation due to malfunction	49
	734	Heat detector activation due to malfunction	2
	735	Alarm system sounded due to malfunction	69
	736	CO detector activation due to malfunction	18
	740	Unintentional transmission of alarm, other	5
	741	Sprinkler activation, no fire - unintentional	9
	743	Smoke detector activation, no fire - unintentional	107
	744	Detector activation, no fire - unintentional	51
	745	Alarm system activation, no fire - unintentional	177
	746	Carbon monoxide detector activation, no CO	42
700 - False Alarm Total			581
	800	Severe weather or natural disaster, other	1
800 - Severe Weather & Natural Disaster	812	Flood assessment	1
	813	Wind storm, tornado/hurricane assessment	2
	814	Lightning strike (no fire)	1
800 - Severe Weather & Natural Disaster Total			5
900 - Special Incident	911	Citizen complaint	13
900 - Special Incident Total			13
Grand Total			11,895